

Performance Framework -- Agency Priority Goals

Agency Priority Goals (APGs) are a performance accountability structure of the GPRA Modernization Act that provides agencies a mechanism to focus leadership priorities, set outcomes, and measure results, bringing focus to mission areas where agencies need to drive significant progress and change. APG statements are outcome-oriented, ambitious, and measurable with specific targets set that reflect a near-term result or achievement agency leadership wants to accomplish within approximately 24 months. In some instances, agencies are also utilizing the APG structure to drive progress and monitor implementation of agency management reforms and priorities, a modification of the traditional APG statement format.

Agency leaders from major Federal agencies select approximately four to five goals every two years, identify responsible officials for goal achievement, and review performance on a quarterly basis to identify barriers to progress and make changes to implementation strategies to achieve goal outcomes. APGs to be achieved throughout the course of Fiscal Years 2020-2021 have been established by major Federal agencies concurrent with the release of the President's FY 2021 Budget.

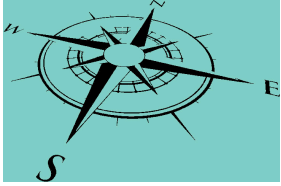
Contents

Vision.....	5
Mission.....	5
USDA APG1. Agriculture Research.....	6
Methods.....	6
USDA APG2. Customer Experience.....	7
Cost Avoidance.....	7
USDA APG3. Animal Disease.....	8
Cattle Tags.....	8
USDA APG4. Consumer Risk.....	9
Systems, Policies & Approaches.....	9
USDA APG5. Rural Connectivity.....	10
Technologies & Solutions.....	10
DOC APG1. [To be named].....	11
DOD APG1. DoD Reform Savings.....	12
Culture.....	12
DOD APG2. Financial Management.....	13
Remediation.....	13
DOD APG3. Regulatory Burden.....	14
Rules.....	14
ED APG1. Education Freedom.....	15
Charter Schools & Students.....	15
ED APG2. Multiple Pathways to Success.....	16
IET Programs.....	16
IET Enrollment.....	16
Career & Technical Education.....	16
STEM Credentials.....	17
ED APG3. Federal Student Aid Customer Service.....	18
Mobile Submission.....	18
Customer Satisfaction.....	18
ED APG4. Student Privacy & Cybersecurity.....	19
Best Practices.....	19
ED APG5. Regulatory Reform.....	20
Deregulation.....	20
DOE APG1. Commercial Adoption of Energy Technologies.....	21
Access.....	21
DOE APG2. Department of Energy (DOE) Enterprise Cybersecurity.....	22
Assessments, Strategies & Mitigations.....	22

DOE APG3. Energy Sector Cybersecurity	23
Threats	23
DOE APG4. Environmental Management	24
DOE APG5. High Performance Computing (Exascale/Artificial Intelligence)	25
Deployment	25
DOE APG6. Nuclear Stockpile	26
Assessment	26
HHS APG1. HIV	27
Infections	27
HHS APG2. Kidney Care	28
Dialysis & Transplants	28
HHS APG3. Opioids	29
Morbidity & Mortality	29
DHS APG1. Border Security	31
Southwest Border	31
DHS APG2. Federal Cybersecurity	32
Threats & Risk	32
HUD APG1. Rental Assistance	33
Public Housing	33
HUD APG2. Economic Opportunity	34
Self-Sufficiency & Financial Stability	34
HUD APG3. Hazards	35
Housing Units	35
HUD APG4. Homelessness	36
Length	36
DOI APG1. Indian Affairs	37
Goals	37
DOI APG2. Water	38
Conservation	38
DOI APG3. Risk	39
Inspections	39
DOI APG4. Wildfires	40
Risk Assessment	40
DOI APG5. Hunting & Fishing	41
Refuges & Hatcheries	41
DOI APG6. Drilling	42
Applications	42
DOJ APG1. Cyber Threats & Attacks	43
Cybercrime	43
DOJ APG2. Opioids	44
Overdoses	44
DOJ APG3. Elder Fraud	46
Impact	46
DOJ APG4. Violent Crime	48
Gun Violence	48
DOL APG1. Shared Services	49
Providers	49
DOL APG2. Unemployment Insurance	50
Improper Payments	50
DOL APG3. Jobs	51
Apprentices	51
DOL APG4. Mining	52
Injuries	52

DOL APG5. Trenching & Excavation.....	53
Hazard Abatement.....	53
DOS APG1. IT Modernization	54
Productivity, Usability, Security & Transparency	54
DOS APG2. Category Management.....	56
Cost-Efficiency & Standardization.....	56
USAID APG1. Category Management.....	57
Cost-Efficiency & Standardization.....	57
USAID APG2. Acquisition & Assistance	58
Partnering & Co-Creation.....	58
USAID APG3. Maternal & Child Health	59
Child Mortality	59
USAID APG4. Private-Sector Engagement	60
Country-Specific Approaches	60
USAID APG5. Resilience & Food Security	61
Poverty & Stunting	61
DOS/UAID Joint APG. HIV/AIDS.....	62
Infections.....	62
DOT APG1. Space Innovation	63
Launch/Reentry	63
DOT APG2. Transportation Infrastructure.....	64
Federally-Funded Systems	64
DOT APG3. Aviation Safety.....	66
Fatalities	66
DOT APG4. Surface Transportation	67
Fatalities	67
Treas APG1. FIRRMA	68
National Security.....	68
Treas APG2. Fraud	70
Tax Refunds	70
Treas APG3. Payments	71
Checks.....	71
VA APG1. Reviews & Appeals.....	72
Process	72
VA APG2. Suicide.....	73
Identification & Intervention.....	73
VA APG3. Telehealth/Connected Care	75
Digital Care	75
VA APG4. VA.gov.....	77
Veteran Experience	77
EPA APG1. Permitting.....	78
Backlog	78
EPA APG2. Superfund Sites	79
Usage.....	79
EPA APG3. Water Infrastructure	80
Non-Federal Funding	80
EPA APG4. Air Quality	81
Nonattainment Areas.....	81
EPA APG5. Lead Exposure.....	82
Programs & Actions	82
EPA APG6. PFAS	83
Framework	83
GSA APG1. Leased Buildings.....	84

Leases.....	84
GSA APG2. Award Schedules	85
Consolidation	85
NASA APG1. Commercial Low Earth Orbit Economy.....	86
Services	86
NASA APG2. Artemis 2024 Lunar Landing	88
Lunar Exploration	88
NASA APG3. Moon & Mars	89
Lunar Surface	89
NASA APG4. James Webb Space Telescope	90
Universe	90
NSF APG. Partnerships	91
Engagement.....	91
OPM APG1. Mission Objectives	92
Workforce Needs.....	92
OPM APG2. Enrollment Index	93
Subscribers, Families & Transactions	93
SBA APG1. Capital	94
Web-Based Platforms.....	94
SBA APG2. Exports	95
Sales	95
SBA APG3. Government Contracting	96
Awards	96
SSA APG1. Hearings.....	97
Prioritization.....	97
SSA APG2. SSI	98
Overpayments	98
SSA APG3. 800 Service	99
Answers.....	99
Administrative Information.....	99



Office of the President of the United States (OPOTUS)

Stakeholder(s):

Office of Management and Budget

General Services Administration

Vision

Significant progress and change

Mission

To focus leadership priorities, set outcomes, and measure results, bringing focus to mission areas where agencies need to drive significant progress and change.

DEMONSTRATION ONLY

USDA APG1. Agriculture Research

Increase the utilization of Departmental research results into real world technology improvements to USDA customers, producers, and industry.

Stakeholder(s)

Department of Agriculture

Role: Acting Chief Scientist, USDA

Dr. Scott H. Hutchins

Role: Goal Leader

Role: Deputy Under Secretary, USDA, REE Mission Area

Dr. Dionne Toombs

Role: Goal Leader

Role: Director, USDA, Office of the Chief Scientist

Dr. Chavonda Jacobs-Young

Role: Goal Leader

Methods

Develop data-driven methods to measure the impact of research

Performance Indicators

Methods

Description	Type	Status	Start Date	End Date
By September 30, 2021, USDA will develop data-driven methods to measure the impact of research in sustainable agricultural intensification; agricultural climate adaptation; food and nutrition translation; and value added innovations.	Target	Developed		2021-09-30
	Actual			2021-09-30

USDA APG2. Customer Experience

Enhance the customer experience for farmers, ranchers, and foresters through operational efficiencies and expansion of service delivery channels

Stakeholder(s)

Department of Agriculture

Farmers

Robert Stephenson

Ranchers

Role: Goal Leader

Foresters

Role: Chief Operating Officer, Farm Production and Conservation (FPAC) Business Center

Improve Customer Experience and Operational Efficiency

Cost Avoidance

Avoiding needless costs

Performance Indicators

Cost Avoidance

Description	Type	Start Date	End Date	Million Dollars
By September 30, 2021, USDA modernization and technology efforts will improve customer experiences by avoiding at least \$50 million in costs annually, associated with enhancements to acreage reporting, applications and eligibility forms, self-service capabilities, and other process improvements.	Target		2021-09-30	50
	Actual		2021-09-30	

USDA APG3. Animal Disease

Reduce Animal Disease

Stakeholder(s)

Department of Agriculture

Role: Associate Deputy Administrator, Veterinary Services (VS)

Dr. Rosemary Sifford

Role: Goal Leader

To effectively control the spread of animal diseases, USDA supports animal health professionals and other agency partners who use identification technology to quickly trace potentially diseased animals.

Cattle Tags

Distribute electronic Radio Frequency Identification (RFID) identification tags for cattle.

Performance Indicators

RFID Tags

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, at least 55 percent of all USDA approved identification tags distributed for cattle will be electronic Radio Frequency Identification (RFID) tags.	Target		2021-09-30	55
	Actual		2021-09-30	

USDA APG4. Consumer Risk

Reduce Consumer Risk from Regulated Products through Modernization

Stakeholder(s)

Department of Agriculture

the use of modernized systems, policies, and scientific approaches.

Food Safety and Inspection Service

Role: Risk Reduction

The Food Safety and Inspection Service (FSIS) will reduce consumer risk from FSIS-regulated products by systematically controlling and preventing hazards through

Jeremy Todd Reed

Role: Goal Leader

Role: Chief Operating Officer

Systems, Policies & Approaches

Modernize systems, policies, and scientific approaches to control and prevent hazards.

Performance Indicators

Initiatives

Description	Type	Start Date	End Date	Number
By September 30, 2021, the Department intends to propose or implement eight modernization initiatives.	Target		2021-09-30	8
	Actual		2021-09-30	

USDA APG5. Rural Connectivity

Create and implement innovative solutions to rural connectivity by expanding broadband infrastructure and services.

Stakeholder(s)

Department of Agriculture

Role: Chief Innovation Officer, Rural Development Innovation Center

Jacki Ponti-Lazaruk

Role: Goal Leader

Technologies & Solutions

Enable the deployment of innovative solutions and cutting-edge technologies to support precision agriculture, distance learning, and telemedicine.

Performance Indicators

Investments

Description	Type	Start Date	End Date	Million Dollars
By September 30, 2021, rural broadband investments will leverage over \$250 million in non-federal funding through new program rules that encourage more private sector investment, enabling the deployment of innovative solutions and cutting-edge technologies to support precision agriculture, distance learning, and telemedicine.	Target		2021-09-30	250
	Actual		2021-09-30	

DOC APG1. [To be named]

[To be described]

Performance Indicators

Description	Type	Start Date	End Date
	Target		2021-09-30
	Actual		2021-09-30

DEMONSTRATION ONLY

DOD APG1. DoD Reform Savings

The Department will drive transformational improvements of business processes, systems, and policies to increase effectiveness and performance while aligning and reprioritizing savings to support the National Defense Strategy (NDS).

Stakeholder(s)

Department of Defense

Role: Chief Management Officer

HON Lisa Hershman

Role: Goal Leader

Culture

Create a culture of innovation, empowerment, and improvement.

Performance Indicators

Cost Savings

Description	Type	Start Date	End Date	Billion Dollars
By September 30, 2021, create a long-lasting culture of innovation, empowerment, and improvement to reduce the cost of doing business throughout the Department and achieve \$16.4 billion in reform savings (FY20 - \$7.7B and FY21 - \$8.7B).	Target	2019-10-01	2020-09-30	7.7
	Target	2020-10-01	2021-09-30	8.7
	Actual			

DOD APG2. Financial Management

Achieve clean audits.

Stakeholder(s)

Department of Defense

HON Elaine McCusker

Role: Goal Leader

*Role: Acting Under Secretary of Defense
(Comptroller)*

Role: Chief Financial Officer OUSD(C)/CFO

Remediation

Remediate audit findings.

Performance Indicators

Audit Findings

Description	Type	Status	Start Date	End Date
By September 30, 2021, complete yearly audits, gain actionable feedback, and remediate findings toward achieving a clean audit opinion for the DoD.	Target	Remediated	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

DOD APG3. Regulatory Burden

Reduce Regulatory Burden.

Stakeholder(s)

Department of Defense

Role: Chief Management Officer

HON Lisa Hershman

Role: Goal Leader

Rules

Eliminating unnecessary Federal Rules through continued implementation of Executive Order 13771.

Performance Indicators

Regulation Reduction

Description	Type	Start Date	End Date	Percentage
Between October 1, 2019 and September 30, 2021, DoD will promulgate 50 regulations a year to implement the recommendations of DoD's Regulatory Reform Task Force, and reduce its existing regulations by 35 percent.	Target	2019-10-01	2021-09-30	35
	Actual	2019-10-01	2021-09-30	

ED APG1. Education Freedom

Improve awareness of and access to high-quality K-12 education opportunities for students and families.

Stakeholder(s)

Department of Education

Office of Elementary and Secondary Education (OESE)

Chris Rinkus

Role: Goal Leader

Role: Deputy Assistant Secretary for Evidence-Based Practices and State and Grantee Relations

Charter Schools & Students

Increase the number and percentage of total charter school students and total scholarship students nationwide.

By September 30, 2021, the Department will increase both the number and percentage of total charter school students and total scholarship students nationwide.

Performance Indicators

Students

Description	Type	Start Date	End Date	Million
Charter school student enrollment will increase from 3.29 million to 3.51 million (6.90 percent of all students in public schools).	Target	2020-10-01	2021-09-03	3.51
	Actual	2020-10-01	2021-09-30	

-

Scholarship Students

Description	Type	Start Date	End Date	Number
The number of scholarship students, including participants in state-based vouchers, tax-credit scholarships, and education savings accounts programs will increase from 482,000 to 579,250 (1.10 percent of the total school age population).	Target	2020-10-01	2021-09-30	579,250
	Actual	2020-10-01	2021-09-30	

-

Parents Supported

Description	Type	Start Date	End Date	Annual Percentage Increase
The number of parents who receive support and engagement through technical assistance and other resources will increase by 5 percent per year.	Target	2020-10-01	2021-09-30	5
	Actual		2021-09-30	

-

ED APG2. Multiple Pathways to Success

Improve nationwide awareness of and access to career pathways that support job skills development and career readiness.

Stakeholder(s)

Department of Education

Scott Stump

Office of Career, Technical, and Adult Education (OCTAE)

Role: Goal Leader

Role: Assistant Secretary for Career, Technical, and Adult Education

By September 30, 2021, the Department will, through programs such as the Career and Technical Education and Adult Education State Grants:

IET Programs

Create and expand integrated education and training (IET) programs.

Performance Indicators

IET Programs

Description	Type	Status	Start Date	End Date
Support the creation and expansion of integrated education and training (IET) programs in all 50 States, Puerto Rico and the District of Columbia.	Target	Created & Expanded	2020-10-01	2021-09-30
	Actual			2021-09-30

IET Enrollment

Increase enrollment in IET programs.

Performance Indicators

Participant Increase

Description	Type	Start Date	End Date	Number
Increase by 70,000 participants enrollment in IET programs.	Target	2020-10-01	2021-09-30	70,000
	Actual		2021-09-30	

Career & Technical Education

Increase enrollment of Career and Technical Education concentrators in science, technology, engineering and mathematics (STEM) fields.

Performance Indicators

Enrollment Increase

Description	Type	Start Date	End Date	Percentage
Increase by 10 percent enrollment of Career and Technical Education concentrators in science, technology, engineering and mathematics (STEM) fields.	Target	2020-10-01	2021-09-30	10
	Actual		2021-09-30	

-

STEM Credentials

Increase the number of federal financial aid recipients earning postsecondary credentials in STEM.

Performance Indicators

STEM Credentials

Description	Type	Start Date	End Date	Increase
Increase by 25,000 the number of federal financial aid recipients who earn a postsecondary credential in STEM.	Target	2020-10-01	2021-09-30	25,000
	Actual		2021-09-30	

-

DEMONSTRATION ONLY

ED APG3. Federal Student Aid Customer Service

Leverage the Next Generation Financial Services Environment (Next Gen FSA) to improve and personalize customers' experience with Federal Student Aid (FSA).

Stakeholder(s)

Department of Education

Role: Chief Operating Officer, Federal Student Aid

Mark Brown

Role: Goal Leader

By September 30, 2021, FSA will transform its relationship with prospective and current customers through deployment of significant components of the Next Gen FSA that result in a personalized experience:

Mobile Submission

Increase the number Free Application for Federal Student Aid® submissions through a mobile devices.

Performance Indicators

Mobile Submissions

Description	Type	Start Date	End Date	Million
The number of individuals submitting a Free Application for Federal Student Aid® (FAFSA®) through a mobile device will increase to 2.6 million.	Target		2021-09-30	2.6
	Actual		2021-09-30	

Customer Satisfaction

Increase the overall customer satisfaction level throughout the student aid life cycle.

Performance Indicators

Satisfaction

Description	Type	Status	Start Date	End Date
The overall customer satisfaction level throughout the student aid life cycle, as measured by the FSA Customer Satisfaction score,* will increase.	Target	Increased		2021-09-30
	Actual			2021-09-30

*The Federal Student Aid Customer Satisfaction Score is an annual composite metric that measures the overall customer satisfaction level throughout the student aid life cycle for Free Application for Federal Student Aid® (FAFSA®) applicants (mobile and FAFSA.gov), Title IV aid recipients in school, and borrowers in repayment. The score is based on the American Customer Satisfaction Index surveys.

ED APG4. Student Privacy & Cybersecurity

Improve student privacy and cybersecurity at institutions of higher education (IHEs) through outreach and compliance efforts.

Stakeholder(s)

Department of Education

Office of the Chief Information Officer (OCIO)

Jason Gray

Role: Goal Leader

Role: Chief Information Officer

Best Practices

Engage with sector-related non-governmental organizations to inform the development of best practice programmatic improvements.

Performance Indicators

Engagements

Description	Type	Start Date	End Date	Number
By September 30, 2021, the Department will participate in 12 engagements with sector-related non-governmental organizations to inform the development of five best practice programmatic improvements.	Target	2020-10-01	2021-09-30	12
	Actual		2021-09-30	

-

Improvements

Description	Type	Start Date	End Date	Number
Develop of five best practice programmatic improvements.	Target	2020-10-01	2021-09-30	5
	Actual		2021-09-30	

-

ED APG5. Regulatory Reform

Provide regulatory relief to education stakeholders as necessary and appropriate.

Stakeholder(s)

Department of Education

Role: Senior Counselor to Secretary

Robert Eitel

Role: Goal Leader

Deregulation

Take deregulatory actions.

Performance Indicators

Actions

Description	Type	Start Date	End Date	Number
By September 2021, the Department will provide regulatory relief for education stakeholders by taking no fewer than eight deregulatory actions, which includes reduction in paperwork burden.	Target	2020-10-01	2021-09-30	8
	Actual		2021-09-30	

DOE APG1. Commercial Adoption of Energy Technologies

Enable increased commercial adoption and use of the broad suite of technologies and facilities developed and maintained by the Department of Energy through enhanced public-private and public-public partnerships.

Stakeholder(s)

Department of Energy

Conner Prochaska,

Role: Goal Leader

Role: Chief Commercialization Officer, U.S.

Department of Energy

Marcos Gonzales Harsha

Role: Goal Leader

Role: Principal Deputy Director, Office of Technology Transitions

Access

Simplify access to DOE's portfolio of facilities, technologies, and world-leading experts.

Performance Indicators

Engagement Efforts

Description	Type	Status	Start Date	End Date
By September 30, 2021, expand engagement efforts to private and other federal entities and create tailored opportunities and products to simplify access to DOE's portfolio of facilities, technologies, and world-leading experts.	Target	Expanded	2020-10-01	2021-09-30
	Actual			2021-09-30

DOE APG2. Department of Energy (DOE) Enterprise Cybersecurity

Assess all Department high value assets/systems and implement mitigation strategies consistent with the risk to national security interests and the success of the DOE mission essential functions.

Stakeholder(s)

Department of Energy

Rocky Campione

Role: Goal Leader

Role: Chief Information Officer

Emery Csulak

Role: Goal Leader

Role: Deputy Chief Information Officer for Cybersecurity

Role: Chief Information Security Officer

Assessments, Strategies & Mitigations

Develop and deploy enhanced assessments, updated risk management strategies, continuous monitoring, and cybersecurity mitigations.

Performance Indicators

HVAs Covered

Description	Type	Start Date	End Date	Percentage
By September 30, 2021 DOE will develop and deploy enhanced assessments, updated risk management strategies, continuous monitoring, and cybersecurity mitigations for 100% of the Department's High Value Assets (HVA).	Target	2020-10-01	2021-09-30	100
	Actual		2021-09-30	

DOE APG3. Energy Sector Cybersecurity

Identify, contain, and defeat cyber threats to our Nation’s energy delivery systems through a shared understanding between industry and government of adversarial techniques to mitigate energy sector cyber-attacks.

Stakeholder(s)

Department of Energy

Karen Evans

Role: Goal Leader

Role: Assistant Secretary for Cybersecurity, Energy Security and Emergency Response (CESER)

Edward Rhyne

Role: Goal Leader

Role: Senior Technical Advisor for Cybersecurity for Energy Delivery Systems (CEDS)

Threats

Identify, contain, and defeat cybersecurity threats.

Performance Indicators

Techniques

Description	Type	Start Date	End Date	Number
DOE will have dramatically improved our National energy sector’s ability to identify, contain, and defeat cybersecurity threats. Out of 47 commonly known types of Industrial Control Systems (ICS) cyber-attack techniques, our partnership with the energy sector will improve sharing of operational and information technology data and will be capable to detect and mitigate at least 24 of the commonly known techniques of cyber-attacks by September 30, 2021 as compared to four in FY 2019.	Target	2020-10-01	2021-09-30	24
	Actual		2021-09-30	

DOE APG4. Environmental Management

Coming soon.

Stakeholder(s)

Department of Energy

William White

Role: Goal Leader

Role: Senior Advisor for Environmental Management to the Under Secretary for Science

Todd Shrader

Role: Goal Leader

Role: Principal Deputy Assistant Secretary, Office of Environmental Management

Performance Indicators

Description	Type	Start Date	End Date
	Target		2021-09-30
	Actual		2021-09-30

DOE APG5. High Performance Computing (Exascale/Artificial Intelligence)

To meet Administration priorities and sustain U.S. preeminence in the strategic area of high performance computing (HPC), which underpins national and economic security, develop and deliver the next generation of integrated HPC capability by engaging in research and development to create a capable exascale computing ecosystem that integrates hardware and software capability delivering at least 100 times the performance of current 10 petaflop (1015 floating point operations per second) systems across a range of applications representing government needs and societal priorities such as Artificial Intelligence (AI) technologies.

Stakeholder(s)

Department of Energy

Chris Fall

Role: Goal Leader

Role: Director, Office of Science

Steve Binkley

Role: Goal Leader

Role: Deputy Director, Office of Science

Deployment

Begin deployment of at least one Exascale Computing system.

Performance Indicators

Deployment

Description	Type	Status	Start Date	End Date
By September 30, 2021, begin deployment (receiving and installing hardware) of at least one Exascale Computing system.	Target	Initiated	2020-10-01	2021-09-30
	Actual			2021-09-30

DOE APG6. Nuclear Stockpile

Provide to the President of the United States the annual status of the U.S. nuclear weapons stockpile safety, security, reliability, and effectiveness to meet our nation's goals of deterring adversaries and underpinning the Nation's security.

Stakeholder(s)

Department of Energy

National Nuclear Security Administration

Dr. Charles Verdon

Role: Goal Leader

*Role: Deputy Administrator for Defense Programs,
National Nuclear Security Administration*

Philip Calbos

Role: Goal Leader

*Role: Principal Assistant Deputy Administrator for
Defense Programs, National Nuclear Security
Administration*

Assessment

Assess the stockpile.

Performance Indicators

Assessment

Description	Type	Status	Start Date	End Date
No later than March 15 of each calendar year, complete an annual assessment of the stockpile using surveillance of existing systems, experiments, and computational analysis to inform the assessment.	Target	Completed	2020-03-15	2021-03-15
	Actual			2021-09-30

HHS APG1. HIV*End the HIV Epidemic***Stakeholder(s)****Department of Health and Human Services***Role:* Assistant Secretary for Health**ADM Brett P. Giroir, M.D.***Role:* Goal Leader**Infections**

End the HIV epidemic by reducing new HIV infections through 1) linking people to HIV medical care as quickly as possible so that treatment can be initiated; and 2) preventing HIV through prescribing pre-exposure prophylaxis (PrEP) to those who have indications for PrEP.

Performance Indicators**Infection Reduction**

Description	Type	Start Date	End Date	Percentage
Starting from the baselines for December 31, 2017, by September 30, 2021: Reduce by 15 percent new HIV infections among persons aged 13 or older.	Target	2017-12-31	2021-09-30	15
	Actual		2021-09-30	

Medical Care Increase

Description	Type	Start Date	End Date	Percentage
Starting from the baselines for December 31, 2017, by September 30, 2021: Increase by 15 percent linkage to HIV medical care within one month of diagnosis among persons aged 13 or older.	Target	2017-12-31	2021-09-30	15
	Actual		2021-09-30	

PrEP Prescription Increase

Description	Type	Start Date	End Date	Percentage
Starting from the baselines for December 31, 2017, by September 30, 2021: Increase by 15 percent the number of persons with indications for PrEP who are prescribed PrEP.	Target	2017-12-31	2021-09-30	15
	Actual		2021-09-30	

HHS APG2. Kidney Care

Reduce morbidity and mortality associated with end-stage renal disease and increase patient choice by improving access to alternatives to center-based dialysis.

Stakeholder(s)

Department of Health and Human Services

Role: Advisor, Immediate Office of the Secretary

Nick Uehlecke

Role: Goal Leader

Dialysis & Transplants

Increase home dialysis and kidney transplants.

Performance Indicators

Home Dialysis Increase

Description	Type	Start Date	End Date	Percentage
Starting from the baseline for the calendar year ending December 31, 2018, by September 30, 2021: Increase by 10 percent the number of new end-stage renal disease patients on home dialysis.	Target	2018-12-31	2021-09-30	10
	Actual		2021-09-30	

-

Transplants Increase

Description	Type	Start Date	End Date	Percentage
Starting from the baseline for the calendar year ending December 31, 2018, by September 30, 2021: Increase by 10 percent the number of kidney transplants performed.	Target	2018-12-31	2021-09-30	10
	Actual		2021-09-30	

-

HHS APG3. Opioids

Reduce Opioid Morbidity and Mortality

Stakeholder(s)

Department of Health and Human Services

Brett Giroir, M.D.

Role: Goal Leader

Assistant Secretary for Health

Role: Goal Leader

Elinore F. McCance-Katz, M.D., Ph.D.

Role: Goal Leader

Role: Assistant Secretary for Mental Health and Substance Abuse

Nora D. Volkow, M.D. :

National Institute on Drug Abuse

Role: Goal Leader

Morbidity & Mortality

Reduce opioid-related morbidity and mortality.

Reduce opioid-related morbidity and mortality through: 1) improving access to prevention, treatment and recovery support services; 2) targeting the availability and distribution of overdose-reversing drugs; 3) strengthening public health data and reporting; 4) supporting cutting-edge research; and 5) advancing the practice of pain management. Starting from the baseline of September 30, 2019, by September 30, 2021:

Performance Indicators

Buprenorphine Patient Increase

Description	Type	Start Date	End Date	Percentage
Treatment—Increase uptake of medications for the treatment of opioid use disorder: By 15 percent the number of unique patients receiving prescriptions for buprenorphine in U.S. outpatient retail pharmacies (excluding implantable or long-acting injection products).	Target	2019-09-30	2021-09-30	15
	Actual		2021-09-30	

Buprenorphine Prescription Increase

Description	Type	Start Date	End Date	Percentage
Treatment—Increase uptake of medications for the treatment of opioid use disorder: By 100 percent the number of prescriptions for long-acting injectable or implantable buprenorphine from retail, long-term care, and mail-order pharmacies in the U.S.	Target	2019-09-30	2020-09-30	100
	Actual			

Naltrexone Prescription Increase

Description	Type	Start Date	End Date	Percentage
Treatment—Increase uptake of medications for the treatment of opioid use disorder: By 25 percent the number of prescriptions for extended-released naltrexone from retail, long-term care, and mail-order pharmacies in the U.S.	Target	2019-09-30	2021-09-30	25
	Actual		2021-09-30	

-

Provider Increase

Description	Type	Start Date	End Date	Percentage
Treatment—Increase uptake of medications for the treatment of opioid use disorder: By 57 percent the number of providers with a DATA 2000 waiver authorizing buprenorphine prescribing for opioid use disorder treatment.	Target	2019-09-30	2021-09-30	57
	Actual		2021-09-30	

-

Naloxone Access Increase

Description	Type	Start Date	End Date	Percentage
Overdose intervention—Increase availability and access to overdose-reversing drugs: By 50 percent the number of prescriptions dispensed for naloxone in U.S. outpatient retail and mail-order pharmacies.	Target	2019-09-30	2021-09-30	50
	Actual		2021-09-30	

-

DHS APG1. Border Security

Enhance Border Security

Stakeholder(s)

Department of Homeland Security

Role: Chief, U.S. Border Patrol

Rodney Scott

Role: Goal Leader

Southwest Border

Improve security along the U.S. borders between ports of entry with emphasis on the southwest border.

Performance Indicators

Strategies Completed

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, 90% of Southwest Border sector strategies associated with the Operational Control framework will have been completed.	Target	2020-10-01	2021-09-30	90
	Actual		2021-09-30	

DHS APG2. Federal Cybersecurity

Strengthen Federal Cybersecurity

Stakeholder(s)

Department of Homeland Security

Role: Deputy Director, Cybersecurity and Infrastructure Security Agency

Matthew Travis

Role: Goal Leader

Threats & Risk

Protect federal networks by defending against threats and assisting agencies in managing risk.

Performance Indicators

Vulnerabilities Mitigated

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, 75% of critical and high configuration-based vulnerabilities identified through high value asset assessments will be mitigated within 30 days.	Target	2020-10-01	2021-09-30	75
	Actual		2021-09-30	

HUD APG1. Rental Assistance

Enhance Rental Assistance

Stakeholder(s)

Department of Housing and Urban Development

Role: Assistant Secretary for Public and Indian Housing

Hunter Kurtz

Role: Goal Leader

Public Housing

Transition Public Housing units to a more sustainable platform.

Performance Indicators

Housing Units

Description	Type	Start Date	End Date	Number
Interim goal target: transition 30,250 public housing units in FY20 to a more sustainable platform.	Target	2019-10-01	2020-09-30	30,250
Interim goal target: transition 34,300 public housing units in FY21 to a more sustainable platform.	Target	2020-10-01	2021-09-30	34,300
By September 30, 2021, enhance rental assistance by transitioning an additional 64,550 Public Housing units to a more sustainable platform.	Target	2021-09-30	2021-09-30	64,550
	Actual	2021-09-30	2021-09-30	

HUD APG2. Economic Opportunity

Promote Economic Opportunity for HUD-Assisted Residents

Stakeholder(s)

Department of Housing and Urban Development

Role: General Deputy Assistant Secretary, Office of Policy Development and Research

Todd Richardson

Role: Goal Leader

Self-Sufficiency & Financial Stability

Encourage self-sufficiency and financial stability.

By September 30, 2021, promote economic opportunity for HUD-assisted residents by encouraging self-sufficiency and financial stability, as measured by:

Performance Indicators

Earned Income

Description	Type	Trends	Start Date	End Date
Tracking tenant-earned income and positive exit trends of control groups for the Rent Reform Demonstration and Family Self-Sufficiency Demonstration (non-elderly non-disabled tenants at several PHAs across the country) based on survey data;	Target			2021-09-30
	Actual			2021-09-30

-

Positive Exits

Description	Type	Start Date	End Date
The impact estimates on tenant-earned income and positive exits due to implementation of higher minimum rents and triennial recertification through surveys conducted as part of the Rent Reform Demonstration;	Target		2021-09-30
	Actual		2021-09-30

-

Income, Assets & Exits

Description	Type	Start Date	End Date
The impact estimates on tenant-earned income, asset accumulation, and positive exits due to receipt of Family Self-Sufficiency Program case management services and financial incentives based on survey data from the Family Self-Sufficiency Demonstration.	Target		2021-09-30
	Actual		2021-09-30

-

HUD APG3. Hazards

Protect Families from Lead-Based Paint and Other Health Hazards

Stakeholder(s)

Department of Housing and Urban Development

Role: Director of the Office of Lead Hazard Control and Healthy Homes

Matthew Ammon

Role: Goal Leader

Housing Units

Making at-risk housing units healthy and lead-safe.

Performance Indicators

Housing Units

Description	Type	Start Date	End Date	Number
By September 30, 2021, protect families from lead-based paint and other health hazards by making an additional 17,800 at-risk housing units healthy and lead-safe.	Target		2021-09-30	17,800
	Actual		2021-09-30	

HUD APG4. Homelessness*Reduce the Average Length of Homelessness***Stakeholder(s)****Department of Housing and Urban Development****David C. Woll, Jr.***Role: Goal Leader**Role: Principal Deputy Assistant Secretary for
Community Planning and Development***Length***Reduce the average length of homelessness.***Performance Indicators****Length Reduction**

Description	Type	Start Date	End Date	Days
By September 30, 2021, reduce the average length of homelessness in communities by an average of three days from FY 2019.	Target		2021-09-30	3
	Actual		2021-09-30	

DOI APG1. Indian Affairs

Fulfill Indian Affairs Executive Order

Stakeholder(s)

Department of the Interior

Role: Assistant Secretary, Indian Affairs

Tara Sweeney

Role: Goal Leader

Goals

Meet and exceed the goals established by Executive Order 13898.

Performance Indicators

Goals Met

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, Indian Affairs, through the BIA Office of Justice Services, will meet and exceed the goals established by Executive Order 13898, emphasizing the coordination of data sharing with federal partners and ensure that 100 percent of BIA active missing and murdered cases are entered into the National Missing and Unidentified Persons System (NamUs).	Target		2021-09-30	100
	Actual		2021-09-30	

DOI APG2. Water*Water Conservation and Supply Enhancement***Stakeholder(s)****Department of the Interior***Role: Commissioner, Bureau of Reclamation (BOR)***Brenda Burman***Role: Goal Leader***Conservation***Facilitate water conservation.***Performance Indicators****Capacity**

Description	Type	Start Date	End Date	Acre-Feet
By September 30, 2021, the Bureau of Reclamation will facilitate water conservation capacity of 114,108 acre-feet to help reduce the impact of drought.	Target		2021-09-30	114,108
	Actual		2021-09-30	

DOI APG3. Risk

Conduct Facility-Based Risk Inspections and Performance-Based Risk Inspections

Stakeholder(s)

Department of the Interior

Role: Director, Bureau of Safety and Environmental Enforcement (BSEE)

Scott Angelle

Role: Goal Leader

Inspections

Conduct facility-based risk inspections and performance-based risk inspections.

Performance Indicators

Facility-Based Inspections

Description	Type	Start Date	End Date	Number
By September 30, 2021, the Bureau of Safety and Environmental Enforcement will conduct 12 facility-based risk inspections ...	Target		2021-09-30	12
	Actual		2021-09-30	

-

Performance-Based Inspections

Description	Type	Start Date	End Date	Number
By September 30, 2021, the Bureau of Safety and Environmental Enforcement will conduct 6 performance-based risk inspections.	Target		2021-09-30	6
	Actual		2021-09-30	

-

DOI APG4. Wildfires

Undertake Fuels Management Projects To Reduce Wildfires

Stakeholder(s)

Department of the Interior

Role: Assistant Secretary, Policy, Management and Budget

Susan Combs

Role: Goal Leader

Risk Assessment

Utilize collaborative risk assessments that identify wildfire likelihood.

Performance Indicators

Fuels Management Projects

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department of the Interior will undertake at least 85% of all fuels management projects utilizing collaborative risk assessments that identify wildfire likelihood.	Target		2021-09-30	85
	Actual		2021-09-30	

DOI APG5. Hunting & Fishing

Expand Hunting and Fishing Opportunities

Stakeholder(s)

Department of the Interior

Role: Director, U.S. Fish and Wildlife Service (FWS)

Aurelia Skipwith

Role: Goal Leader

Refuges & Hatcheries

Expand hunting and fishing opportunities National Wildlife Refuges and National Fish Hatcheries.

By September 30, 2021, the FWS will expand hunting and fishing opportunities on 2.25 million acres of National Wildlife Refuges and National Fish Hatcheries, and open or expand an estimated 1,200 opportunities.

Performance Indicators

Acres

Description	Type	Start Date	End Date	Million
By September 30, 2021, the FWS will expand hunting and fishing opportunities on 2.25 million acres of National Wildlife Refuges and National Fish Hatcheries ...	Target		2021-09-30	2.25
	Actual		2021-09-30	

Opportunities

Description	Type	Start Date	End Date	Number
and open or expand an estimated 1,200 opportunities.	Target			1,200
	Actual		2021-09-30	

DOI APG6. Drilling

Improve Processing of Drilling Applications

Stakeholder(s)

Department of the Interior

Exercising the Authority of the Director, Bureau of Land Management (BLM)

William Perry Pendley

Role: Goal Leader

Role: Deputy Director, Policy and Programs

Applications

Process fluid minerals Applications for Permits to Drill (APDs) promptly.

Extracting oil and gas resources on public lands improves our energy security, drives economic growth, and provides revenues collected on behalf of the American public.

Performance Indicators

Processing

Description	Type	Start Date	End Date	Days
By September 30, 2021, the Bureau of Land Management will process 90 percent of fluid minerals Applications for Permits to Drill (APDs) within 90 days.	Target		2021-09-30	90
	Actual		2021-09-30	

DOJ APG1. Cyber Threats & Attacks

Combat Cyber-Enabled Threats and Attacks

Stakeholder(s)

Department of Justice

Sujit Raman

Role: Goal Leader

Role: Associate Deputy Attorney General, Office of the Deputy Attorney General

Cybercrime

Combat cybercrime threats and attacks.

Cybercrime is one of the greatest threats facing our country, and has enormous implications for our national security, economic prosperity, and public safety. The range of threats and challenges cybercrime presents for law enforcement expands just as rapidly as technology evolves.

Performance Indicators

Actions

Description	Type	Start Date	End Date	Number
By September 30, 2021, the Department of Justice will combat cybercrime threats and attacks by conducting 16,000 computer intrusion program deterrences, detections, disruptions and dismantlements.	Target	2020-10-01	2021-09-30	16,000
	Actual	2020-10-01	2021-09-30	

-

Prosecution Resolution

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department of Justice will combat cybercrime threats and attacks by favorably resolving 90 percent of prosecutions of cyber defendants.	Target	2020-10-01	2021-09-30	90
	Actual	2020-10-01	2021-09-30	

-

Loss Recovery

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department of Justice will combat cybercrime threats and attacks by increasing the percentage of private sector losses recovered by the FBI's Internet Crime Complaint Center (IC3) to 76 percent.	Target	2020-10-01	2021-09-30	76
	Actual	2016-10-01	2018-09-30	73
	Actual	2020-10-01	2021-09-30	73

-

DOJ APG2. Opioids

Combat the Opioid Crisis

Stakeholder(s)

Department of Justice

Amanda Liskamm

Role: Goal Leader

Role: Director, Opioid Enforcement and Prevention Efforts

Role: Associate Deputy Attorney General, Office of the Deputy Attorney General

Overdoses

Reduce illicit opioid overdoses.

The opioid epidemic affects a broad cross-section of the United States population without regard for age, gender, race, ethnicity, or economic status. Communities across the United States, including those in rural, suburban, and urban jurisdictions, have been hit by the opioid epidemic.

Performance Indicators

Disruption & Dismantlement Increase

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department of Justice will reduce illicit opioid overdoses by increasing the percentage of opioid-related Priority Target Organizations (PTOs) disrupted and dismantled by 3% as compared to the FY 2019 baseline (36.2%).	Target	2020-10-01	2021-09-30	3
	Actual	2018-10-01	2019-09-30	
	Actual	2020-10-01	2021-09-30	

-

Investigations Increase

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department of Justice will reduce illicit opioid overdoses by increasing the percentage of opioid-related PTO investigations initiated by 3% as compared to the FY 2019 baseline (38.8%).	Target	2020-10-01	2021-09-30	3
	Actual	2018-10-01	2019-09-30	
	Actual	2020-10-01	2021-09-30	

-

Case Increase

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department of Justice will reduce illicit opioid overdoses by increasing the number of diversion criminal cases initiated by 3% as compared to the FY 2019 baseline (1,850).	Target	2020-10-01	2021-09-30	3
	Actual	2018-10-01	2019-09-30	
	Actual	2020-10-01	2021-09-30	

Events Increase

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department of Justice will reduce illicit opioid overdoses by increasing the number of training, outreach and public education events completed by 33% as compared to the FY 2019 baseline (3,125).	Target	2020-10-01	2021-09-30	33
	Actual	2018-10-01	2019-09-30	Baseline
	Actual	2020-10-01	2021-09-30	

DEMONSTRATION ONLY

DOJ APG3. Elder Fraud

Prevent and Disrupt Transnational Elder Fraud

Stakeholder(s)

Department of Justice

Role: Associate Deputy Attorney General, Office of the Deputy Attorney General

Antoinette Bacon

Role: Goal Leader

Impact

Reduce the impact of transnational fraud schemes on older Americans.

Through increased disruption and coordination among government and private stakeholders, and outreach to older Americans, the Department of Justice and its law enforcement partners will reduce the devastating effects of transnational elder fraud schemes.

Performance Indicators

USAO Cases & Actions

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, 90% of the U.S. Attorney's Offices (USAOs) will file an elder fraud case or take other action to disrupt elder fraud.	Target	2020-10-01	2021-09-30	90
	Actual	2020-10-01	2021-09-30	

USAO Outreach

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, 100% of the USAOs will conduct elder fraud outreach.	Target	2020-10-01	2021-09-30	100
	Actual	2020-10-01	2021-09-30	

Government Events

Description	Type	Start Date	End Date	Number
The Department will conduct at least 375 elder fraud-related outreach events for state and/or local government officials (including law enforcement and/or protective and social services).	Target	2020-10-01	2021-09-30	375
	Actual	2020-10-01	2021-09-30	

Seniors Events

Description	Type	Start Date	End Date	Number
The Department will conduct 275 elder fraud-related outreach events with senior citizens and/or organizations representing seniors.	Target	2020-10-01	2021-09-30	275
	Actual	2020-10-01	2021-09-30	

-
Industry Events

Description	Type	Start Date	End Date	Number
The Department will conduct over 155 elder fraud-related outreach events with industry groups and/or representatives.	Target	2020-10-01	2021-09-30	155
	Actual	2020-10-01	2021-09-30	

DEMONSTRATION ONLY

DOJ APG4. Violent Crime

Reduce Violent Crime, Specifically Gun Violence

Stakeholder(s)

Department of Justice

Seth Adam Meinero

Role: Goal Leader

*Role: National Violent-Crime and Narcotics
Coordinator, Executive Office for United States
Attorneys*

Gun Violence

Strengthen and recommit our efforts to reduce gun violence through the launch of Project Guardian.

Performance Indicators

Reports Provided

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department will provide to state law enforcement fusion centers biweekly reports 100% of the time on NICS denials that are reported to ATF.	Target	2020-10-01	2021-09-30	100
	Actual	2020-10-01	2021-09-30	

-

Records Submission Increase

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Department will increase the number of USAO federal firearms prohibitor records submitted to NICS by 10 percent.	Target	2020-10-01	2021-09-30	10
	Actual	2020-10-01	2021-09-30	

-

DOL APG1. Shared Services

Administration: Implement an Enterprise-Wide Shared Services Model

Stakeholder(s)

Department of Labor

Role: Deputy Assistant Secretary for Policy

Bryan Slater :

Assistant Secretary for Administration and Management

Role: Goal Leader

Al Stewart

Role: Goal Leader

Role: Deputy Assistant Secretary for Operations

David Langhaim

Role: Goal Leader

Providers

Transition from multiple administrative service providers to one for each functional area.

Performance Indicators

Transition

Description	Type	Status	Start Date	End Date
By September 30, 2021, the Department of Labor (DOL) will transition from multiple administrative service providers to one for each functional area with a central reporting authority.	Target	Completed	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

DOL APG2. Unemployment Insurance

Decrease Unemployment Insurance Improper Payments

Stakeholder(s)

Department of Labor

John Pallasch

Role: Goal Leader

Role: Assistant Secretary for Employment and Training

Gay Gilbert

Role: Goal Leader

Role: Administrator, Office of Unemployment Insurance

Improper Payments

Reduce the Unemployment Insurance (UI) improper payment rate.

Performance Indicators

Improper Payment Rate

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the Unemployment Insurance (UI) improper payment rate will be 9.0 percent.	Target	2020-10-01	2021-09-30	9
	Actual	2020-10-01	2021-09-30	

DOL APG3. Jobs

Job Creation: Apprenticeship Expansion

Stakeholder(s)

Department of Labor

John Pallasch

Role: Goal Leader

Role: Assistant Secretary for Employment and Training

John Ladd

Role: Goal Leader

Role: Administrator, Office of Apprenticeship

Apprentices

Enroll new apprentices.

Performance Indicators

New Apprentices

Description	Type	Start Date	End Date	Million
By September 30, 2021, the Department of Labor (DOL) will have enrolled one million new apprentices.	Target	2020-10-01	2021-09-30	1
	Actual	2020-10-01	2021-09-30	

DOL APG4. Mining

Worker Safety: Reduce Miner Injuries

Stakeholder(s)

Department of Labor

David Zatezalo :

Assistant Secretary of Labor for Mine Safety and Health

Role: Goal Leader

Tim Watkins

Role: Goal Leader

Role: Administrator, Mine Safety and Health Enforcement

Sheila McConnell

Role: Goal Leader

Role: Director, Standards, Regulations and Variances

Injuries

Reduce the injury rate associated with powered haulage equipment.

Performance Indicators

Annual Reduction

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, reduce the reportable injury rate associated with powered haulage equipment, the primary cause of miners' injuries, by four percent per year based on a rolling five-year average per 200,000 hours worked.	Target	2020-10-01	2021-09-30	4
	Actual	2020-10-01	2021-09-30	

DOL APG5. Trenching & Excavation

Worker Safety: Reduce Trenching and Excavation Hazards

Stakeholder(s)

Department of Labor

Loren Sweatt

Role: Goal Leader

Role: Principal Deputy Assistant Secretary for Occupational Safety and Health

Scott Ketcham

Role: Goal Leader

Role: Director, Directorate of Construction

Hazard Abatement

Increase trenching and excavation hazards abatement.

Performance Indicators

Abatement Increase

Description	Type	Start Date	End Date	Percentage
September 30, 2021, increase trenching and excavation hazards abated by 12 percent compared to FY 2017 through inspections and compliance assistance at workplaces covered by the Occupational Safety and Health Administration (OSHA).	Target	2020-10-01	2021-09-30	12
	Actual	2020-10-01	2021-09-30	

DOS APG1. IT Modernization

Enhance the effectiveness of the Department's IT portfolio.

Stakeholder(s)

Department of State

Role: Chief Information Officer, Department of State

Stuart McGuigan

Role: Goal Leader

Productivity, Usability, Security & Transparency

Increase productivity, usability, security, and transparency.

ensuring that all IT services and solutions are aligned to the mission of the Department.

Performance Indicators

Capability & Performance

Description	Type	Status	Start Date	End Date
By September 30, 2021, the Department will satisfy Field Enabling IT baseline levels for capability and performance at all field locations.	Target	All Locations	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

-

Cloud Smart Approach

Description	Type	Status	Start Date	End Date
By September 30, 2021, the Department will modernize its suite of core, mission-aligned IT systems incorporating a Cloud Smart approach that enables the Department to share resources and measure efficiencies gained via common cloud platform environments.	Target	Shared & Measured	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

-

Diagnostics & Monitoring

Description	Type	Status	Start Date	End Date
By September 30, 2021, the Department will achieve a continuous cyber risk diagnostics and monitoring capability that embeds security equities throughout the full lifecycle of all IT systems within every sponsored environment.	Target	Embedded	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

DEMONSTRATION ONLY

DOS APG2. Category Management

Leverage common contracts.

Stakeholder(s)

Department of State

Cathy Read

Role: Goal Leader

Role: Procurement Executive, Bureau of Administration, Office of Procurement Executive (A/OPE), Department of State

Cost-Efficiency & Standardization

Maximize cost-efficiency and standardization.

Performance Indicators

Managed Spending

Description	Type	Status	Start Date	End Date
By September 30, 2021, meet or exceed Federal targets for managed spending as determined by the President's Management Agenda.	Target	Targets Met	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

USAID APG1. Category Management

Leverage common contracts.

Stakeholder(s)

United States Agency for International Development

Deb Broderick

Role: Goal Leader

Role: Deputy Director, Office of Acquisition and Assistance, Bureau for Management (M/OAA), U.S. Agency for International Development (USAID)

Cost-Efficiency & Standardization

Maximize cost-efficiency and standardization.

Performance Indicators

Managed Spending

Description	Type	Status	Start Date	End Date
By September 30, 2021, meet or exceed Federal targets for managed spending as determined by the President's Management Agenda.	Target	Targets Met	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

USAID APG2. Acquisition & Assistance

Empower Development Partners Through Collaborative and Co-creative Practices in Acquisition and Assistance.

Stakeholder(s)

United States Agency for International Development

Randy Tift

Role: Goal Leader

Role: Senior Advisor, Office of Acquisition and Assistance, Bureau for Management (M/OAA), U.S. Agency for International Development (USAID)

Mark Walther

Role: Goal Leader

Role: Director, M/OAA, USAID

Co-creation brings together people to create solutions to specific development challenges. When using co-creation, USAID teams work alongside partners, potential implementers, and end users to collaboratively define the problem, identify new and existing solutions, build consensus around areas for action, and/ or refine plans to move forward with programs and projects. As its name implies, co-creation relies on collaboration with a diverse set of actors from both the for profit and not-for profit sectors, allowing for a more equitable distribution of both the responsibility and ownership of outputs across all partners. Co-creation can be used for any type of award based on the guidance in USAID's ADS 304: Selecting the Appropriate Acquisition and Assistance (A&A) Instrument; USAID does not want to constrain the use of co-creation in awards, but demonstrate the co-creation is suited to many types of A&A instruments.

Partnering & Co-Creation

Increase the use of collaborative partnering methods and co-creation.

Performance Indicators

Obligation Increase

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, USAID will increase the use of collaborative partnering methods and co-creation within new awards by five percentage points, measured by percentage of obligated dollars and procurement actions.	Target	2020-10-01	2021-09-30	5
	Actual	2020-10-01	2021-09-30	

USAID APG3. Maternal & Child Health

Advance the global effort to prevent child and maternal deaths.

Stakeholder(s)

United States Agency for International Development

Irene Koek

Role: Goal Leader

Role: Acting Assistant Administrator, Bureau for Global Health, U.S. Agency for International Development (USAID)

Child Mortality

Reduce under-five mortality.

The 25 U.S. Government maternal and child health priority countries are: Afghanistan, Bangladesh, Burma, Democratic Republic of Congo, Ethiopia, Ghana, Haiti, India, Indonesia, Kenya, Liberia, Madagascar, Malawi, Mali, Mozambique, Nepal, Nigeria, Pakistan, Rwanda, Senegal, South Sudan, Tanzania, Uganda, Yemen, and Zambia

Performance Indicators

Child & Maternal Deaths

Description	Type	Start Date	End Date	Per Thousand
By September 30, 2021, provide U.S. global leadership and assistance to prevent child and maternal deaths will contribute to an average annual reduction in under-five mortality of two deaths per 1,000 live births in 251 U.S. Government priority countries. As compared with 2017 data.	Target	2016-10-01	2021-09-30	2
	Actual	2020-10-01	2021-09-30	

USAID APG4. Private-Sector Engagement

Expand engagement with the private sector to achieve greater development outcomes.

Stakeholder(s)

United States Agency for International Development

Karl Fickenschner

Role: Goal Leader

Role: Deputy Assistant Administrator Bureau for Economic Growth, Education, and Environment

Country-Specific Approaches

Integrates country-specific private-sector engagement approaches into programming and operations.

Performance Indicators

USAID Missions

Description	Type	Percentage	Start Date	End Date
By September 30, 2021, 100 percent of USAID Missions will have a Private-Sector Engagement (PSE) Plan in place that integrates country-specific private-sector engagement approaches into programming and operations and 90 percent of USAID Missions will demonstrate action taken in line with their PSE Plan.	Target		2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

USAID APG5. Resilience & Food Security

Increase long-term resilience and food security to reduce hunger and the need for emergency humanitarian assistance.

Stakeholder(s)

United States Agency for International Development

Beth Dunford

Role: Goal Leader

Role: Assistant to the Administrator, Bureau for Food Security, U.S. Agency for International Development (USAID)

Maura Barry

Role: Goal Leader

Role: Senior Deputy Assistant to the Administrator, Bureau for Food Security, USAID

Poverty & Stunting

Reduce poverty and stunting.

Performance Indicators

Poverty Reduction

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, Feed the Future will exhibit an average reduction in the prevalence of poverty by 26 percent across target regions in Feed the Future's focus countries since the beginning of the initiative in FY 2010.	Target	2009-10-01	2021-09-30	26
	Actual	2020-10-01	2021-09-30	

-

Stunting Reduction

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, Feed the Future will exhibit an average reduction in the prevalence of stunting by 35 percent across target regions in Feed the Future's focus countries since the beginning of the initiative in FY 2010.	Target	2009-10-01	2021-12-31	35
	Actual	2020-10-01	2021-09-30	

-

DOS/USAID Joint APG. HIV/AIDS

Achieve control of the HIV epidemic in focus countries.

Stakeholder(s)

Department of State

U.S. Agency for International Development

Deborah L. Birx, M.D.

Role: Goal Leader

Role: Ambassador, Office of the U.S. Global AIDS Coordinator and Health Diplomacy (S/GAC), Department of State

Irene Koek

Role: Goal Leader

Acting Assistant Administrator, Bureau for Global Health, U.S. Agency for International Development (USAID)

Role: Goal Leader

Infections

Reduce new infections.

Performance Indicators

Infections v. Deaths

Description	Type	Ratio	Start Date	End Date
By September 30, 2021, new infections are fewer than deaths from all causes in HIV-positive patients in up to 131 and potentially additional countries with a high burden of HIV through leadership by the State Department (State) and implementation by the U.S. Agency for International Development (USAID); the U.S. Department of Health and Human Services (HHS) and its Agencies, including the Centers for Disease Control and Prevention (CDC), the Health Resources and Services Administration (HRSA), and the National Institutes of Health (NIH); the Department of Defense (DoD); the Department of Labor; Department of the Treasury; and the Peace Corps.	Target	Less than 1	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

DOT APG1. Space Innovation

Enhance Commercial Space Innovation

Stakeholder(s)

Department of Transportation

Teri L. Bristol

Role: Goal Leader

Role: Chief Operating Officer, Air Traffic

Organization, Federal Aviation Administration (FAA)

Wayne Monteith

Role: Goal Leader

Role: Associate Administrator for Commercial Space

Transportation, Federal Aviation Administration

(FAA)

Launch/Reentry

Develop and implement Time-Based Launch/Reentry Procedures (TBLP) and Dynamic Launch/Reentry Windows (DLRW) for integrating Cape Canaveral Air Force Station/Kennedy Space Center (CCAFS/KSC) launch complex commercial space launch and reentry operations into the National Airspace System (NAS).

Performance Indicators

Additional TBLP/DLRW Sites

Description	Type	Start Date	End Date	Number
By September 30, 2021, the FAA will develop and implement TBLP/DLRW procedures at two additional U.S. launch/reentry sites, further integrating commercial space launches and reentries into the NAS, using lessons learned in FY 2020 CCAFS/KSC pilot project.	Target	2020-10-01	2021-09-30	2
	Actual	2020-10-01	2021-09-30	

DOT APG2. Transportation Infrastructure

Improve America's Transportation-Related Infrastructure

Stakeholder(s)

Department of Transportation

Kirk Shaffer

Role: Goal Leader

Role: Associate Administrator for Airports, Federal Aviation Administration (FAA)

Winsome A. Lenfert

Role: Goal Leader

Role: Deputy Associate Administrator for Airports, Federal Aviation Administration (FAA)

Nicole R. Nason

Role: Goal Leader

Role: Administrator, Federal Highway Administration (FHWA)

Robert J. Tuccillo

Role: Goal Leader

Role: Associate Administrator for Budget and Policy, Federal Transit Administration (FTA)

Federally-Funded Systems

Improve the conditions of the Federally-funded portions of the Nation's transportation systems.

Performance Indicators

Pavement

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the percentage of Interstate Pavement in Good or Fair Condition will be maintained at 95%; the percentage of deck area on National Highway System (NHS) bridges in Good or Fair Condition will be maintained at, or above 95%.	Target	2020-10-01	2021-09-30	95
	Actual	2020-10-01	2021-09-21	

-

Bridge Deck

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the percentage of deck area on National Highway System (NHS) bridges in Good or Fair Condition will be maintained at, or above 95%.	Target	2020-10-01	2021-09-30	95
	Actual	2020-10-01	2021-09-30	

-

Reliable Miles Decrease

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the percent decrease in the Reliability of Interstate Person-Miles Traveled will be no more than 0.7% from the 2018 baseline.	Target	2020-10-01	2021-09-30	0.7
	Actual			

-

Runways

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the percent of paved runways in the National Plan of Integrated Airport Systems in excellent, good, or fair condition will be maintained at 93%.	Target	2020-10-01	2021-09-30	93
	Actual	2020-10-01	2021-09-30	

DEMONSTRATION ONLY

DOT APG3. Aviation Safety

Increase aviation safety for the flying public.

Stakeholder(s)

Department of Transportation

Ali Bahrami

Role: Goal Leader

Role: Associate Administrator for Aviation Safety, Federal Aviation Administration (FAA)

Steven Gottlieb

Role: Goal Leader

Role: Executive Director, Office of Accident Investigation and Prevention, Federal Aviation Administration (FAA)

Michael O'Donnell

Role: Goal Leader

Role: Acting Deputy Associate Administrator for Aviation Safety, Federal Aviation Administration (FAA)

Warren Randolph

Role: Goal Leader

Role: Deputy Executive Director, Office of Accident Investigation and Prevention, Federal Aviation Administration (FAA)

Fatalities

Contribute to reducing the commercial air carrier fatality rate.

Performance Indicators

Commercial Air Carrier Fatalities

Description	Type	Start Date	End Date	Per 100 Million Passengers
By September 30, 2021, FAA's range of programs will contribute to the commercial air carrier fatality rate remaining below the target of 5.4 fatalities per 100 million persons on board.	Target	2020-10-01	2021-09-30	5.4
	Actual	2020-10-01	2021-09-30	

General Aviation Fatal Accidents

Description	Type	Start Date	End Date	Per 100,000 Hours
By September 30, 2021, FAA's range of programs will contribute to reducing general aviation fatal accidents to no more than 0.98 fatal accidents per 100,000 flight hours.	Target	2020-10-01	2021-09-30	0.98
	Actual	2020-10-01	2021-09-30	

DOT APG4. Surface Transportation

Reduce Surface Transportation-Related Fatalities

Stakeholder(s)

Department of Transportation

Nicole R. Nason

Role: Goal Leader

Role: Administrator, Federal Highway Administration (FHWA)

Jim Mullen

Role: Goal Leader

Role: Acting Administrator, Federal Motor Carrier Safety Administration (FMCSA)

James Owens

Role: Goal Leader

Role: Acting Administrator, National Highway Traffic Safety Administration (NHTSA)

Fatalities

Reduce overall surface transportation-related fatalities.

Performance Indicators

Motor Vehicle Fatalities

Description	Type	Start Date	End Date	Per 100 VMT
By September 30, 2021, DOT will reduce the rate of motor vehicle fatalities to 1.01 per 100 million Vehicle Miles Traveled (VMT).	Target	2020-10-01	2021-09-30	1.01
	Actual	2020-10-01	2021-09-30	

Treas APG1. FIRRMA

Implement the Foreign Investment Risk Review Modernization Act of 2018 (FIRRMA)

Stakeholder(s)

Department of the Treasury

Thomas Feddo

Role: Goal Leader

*Role: Assistant Secretary for Investment Security,
Department of the Treasury*

David Eisner

Role: Goal Leader

*Role: Assistant Secretary for Management,
Department of the Treasury*

National Security

Address national security risks arising from certain foreign investments.

Successful implementation of the Foreign Investment Risk Review Modernization Act of 2018 (FIRRMA) will ensure that identified national security risks arising from certain foreign investments—including from some types of investments and transactions that previously fell outside of Committee on Foreign Investment in the United States' (CFIUS) jurisdiction—are addressed in an effective manner. By September 30, 2021, the Department of the Treasury, as Chair of the CFIUS program, will implement key elements of FIRRMA, including:

Performance Indicators

Regulations

Description	Type	Publication	Start Date	End Date
Publishing final FIRRMA regulations, including filing fees, by February 2020.	Target	Published		2020-02-29
	Actual			2020-02-29

-

Work Space

Description	Type	Status	Start Date	End Date
Completing Phase 1 of work space construction to enhance operational security by June 2020.	Target	Completed		2020-06-30
	Actual			2020-06-30

-

IT

Description	Type	Status	Start Date	End Date
Implementing a new information technology infrastructure and electronic case management system by September 2020.	Target	Implemented		2020-09-30
	Actual			2020-09-30

-

Processes

Description	Type	Status	Start Date	End Date
Implementing and managing processes to monitor a significantly increased caseload.	Target	Implemented & Managed	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

DEMONSTRATION ONLY

Treas APG2. Fraud

Prevent fraud

Stakeholder(s)

Department of the Treasury

Role: Commissioner, Internal Revenue Service (IRS)

Charles P. Rettig

Role: Goal Leader

Tax Refunds

Reduce the amount of unprotected identity theft tax refunds.

Performance Indicators

Tax Refunds Reduction

Description	Type	Start Date	End Date	Percentage
Reduce the amount of unprotected identity theft tax refunds paid by 2 percent by December 31, 2019 (based on data reporting lag).	Target		2019-12-31	2
Reduce the amount of unprotected identity theft tax refunds paid by an additional 1 percent annually through December 31, 2021.	Target		2021-12-31	2
	Actual		2021-12-31	

Treas APG3. Payments

Create a modern Federal payment experience.

Stakeholder(s)

Department of the Treasury

Role: Commissioner, Bureau of the Fiscal Service

Timothy Gribben

Role: Goal Leader

Create a modern, seamless, and cost-effective Federal payment experience for Americans by:

Checks

Reduce the number of paper checks.

Performance Indicators

Check Reduction

Description	Type	Start Date	End Date	Million
Reduce the number of paper checks printed by Treasury’s Bureau of the Fiscal Service to 49 million by the end of FY 2021, compared with 54 million in FY 2019.	Target	2019-09-30	2021-09-30	5
	Actual	2019-09-30	2021-09-30	

E-Payment Rate

Description	Type	Start Date	End Date	Percentage
Achieve an electronic payment rate of 96.1 percent by the end of FY 2021, compared with 95.6 percent in FY 2019.	Target	2020-10-01	2021-09-30	96.1
	Actual	2018-10-01	2019-09-30	95.6
	Actual	2020-10-01	2021-09-30	95.6

VA APG1. Reviews & Appeals

Promptly review disagreements VA decisions on benefits claims and appeals with timely reviews under the new, streamlined process authorized by the Veterans Appeals Improvement and Modernization Act of 2017. By September 30, 2021, VA will process and adjudicate Supplemental Claims and Higher-Level Reviews (HLRs) within 125 days on average, and Direct Docket appeals within 365 days on average. VA will collect data throughout FYs 2020 and 2021 in order to establish average processing times for Evidence Docket and Hearing Docket appeals.

Stakeholder(s)

Department of Veterans Affairs

Cheryl Mason

Role: Goal Leader

Role: Chairman, Board of Veterans' Appeals

David McLenachen

Role: Goal Leader

Role: Executive Director, Appeals Management Office

Provide claimants who disagree with VA's decisions on benefits claims and appeals with timely reviews under the new, streamlined process authorized by the Veterans Appeals Improvement and Modernization Act of 2017.

Process

Streamlined the process.

Performance Indicators

HLRs

Description	Type	Start Date	End Date	Days
By September 30, 2021, VA will process and adjudicate Supplemental Claims and Higher-Level Reviews (HLRs) within 125 days on average.	Target	2020-10-01	2021-09-30	125
	Actual	2020-10-01	2021-09-30	

-

Direct Docket Appeals

Description	Type	Start Date	End Date	Days
By September 30, 2021, VA will process and adjudicate Direct Docket appeals within 365 days on average.	Target	2020-10-01	2021-09-30	365
	Actual	2020-10-01	2021-09-30	

-

Data

Description	Type	Status	Start Date	End Date
VA will collect data throughout FYs 2020 and 2021 in order to establish average processing times for Evidence Docket and Hearing Docket appeals.	Target	Collect & Average	2019-10-01	2021-09-30
	Actual		2019-10-01	2021-09-30

-

VA APG2. Suicide

Prevent suicide

Stakeholder(s)

Department of Veterans Affairs

Dr. David Carroll

Role: Goal Leader

Role: Executive Director, Office of Mental Health and Suicide Prevention

Dr. Matthew A. Miller

Role: Goal Leader

Role: Acting Director, Suicide Prevention, Office of Mental Health and Suicide Prevention

Identification & Intervention

Identify and provide interventions for at-risk Veterans.

Through Clinical and Community strategies, VHA will proactively identify and provide interventions for at-risk Veterans, both those using VHA care and those using other care systems, to prevent suicide and overdose death.

Performance Indicators

Eligible Veterans

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, VA will increase implementation of Safety Planning in the Emergency Department (SPED), to ensure completion of safety planning for eligible Veterans in the ED/Urgent Care Center from a baseline of 34% to 90%.	Target	2020-10-01	2021-09-30	90
	Actual	2020-10-01	2021-09-30	
Baseline	Actual		2019-09-30	34

Veterans Targeted

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, the percent of Veterans targeted through predictive modeling algorithms (REACH VET) within the VHA system will reach 95% across the four required metrics (Coordinator Accepted; Provider Accepted; Care Evaluation; Outreach Attempted).	Target	2020-10-01	2021-09-30	95
	Actual	2020-10-01	2021-09-30	

States & Territories

Description	Type	Start Date	End Date	Number
By September 30, 2021, VA will partner with Health and Human Services (HHS)/Substance Abuse and Mental Health Services Administration (SAMHSA) to develop statewide plans in 28 or more additional States or territories in a "Governor's Challenge" to end Veteran suicide outside the VHA system (compared to the FY2019 baseline of 7 states).	Target	2020-10-01	2021-09-30	28
	Actual	2018-10-01	2019-09-30	7
	Actual	2020-10-01	2021-09-30	7

VA APG3. Telehealth/Connected Care

Improve Veterans' access to quality healthcare

Stakeholder(s)

Department of Veterans Affairs

Role: Deputy Director, Telehealth Services

Bruce Jones

Role: Goal Leader

Improve Veterans' access to quality healthcare using digital care delivery methods.

Digital Care

Use digital care delivery methods.

Performance Indicators

Providers

Description	Type	Start Date	End Date	Percentage
By Sept 30, 2021, the Department of Veterans Affairs will: Ensure minimum 95% (compared to FY2019 baseline of 63%, 62%, and 0% respectively) or more VHA outpatient Primary Care and Mental Health providers and 50% or more VHA outpatient Ambulatory/Specialty Care providers have provided care to Veterans using VA Video Connect.	Target	2020-10-01	2021-09-30	95
Baseline	Actual	2018-10-01	2019-09-30	63

Messages

Description	Type	Start Date	End Date	Percentage
By Sept 30, 2021, the Department of Veterans Affairs will: Ensure 18% (compared to FY2019 baseline of 14%) of the Veterans who received care in VA in FY2019, either through an outpatient encounter or admission, will have received at least one Secure Message from the VA.	Target	2020-10-01	2021-09-30	18
	Actual	2018-10-01	2019-09-30	14
	Actual	2020-10-01	2021-09-30	14

Enrollment Increase

Description	Type	Start Date	End Date	Percentage
By Sept 30, 2021, the Department of Veterans Affairs will: Ensure 18% (compared to FY2019 baseline of 14%) of the Achieve a 25% increase from the FY2019 baseline of 5,009 unique patients enrolled in VA's text messaging app.	Target	2020-10-01	2021-09-30	18
	Actual	2019-10-01	2020-09-30	14
	Actual	2020-10-01	2021-09-30	14

-

Resolution Increase

Description	Type	Start Date	End Date	Percentage
By Sept 30, 2021, the Department of Veterans Affairs will: Demonstrate a 50% increase in the use of dedicated medical advice and enhanced triage support from Clinical Contact Centers (CCC) assisted by Licensed Independent Providers (LIPs) to achieve clinically meaningful first contact resolution as compared to FY2020 baseline.	Target	2020-10-01	2021-09-30	50
	Actual	2020-10-01	2021-09-30	

-

Contacts

Description	Type	Start Date	End Date	Percentage
By Sept 30, 2021, the Department of Veterans Affairs will: Ensure at least 1% of the total incoming CCC Registered Nurse (RN) patient contacts dealing with acute episodic health concerns will include care from LIPs using virtual care modalities (telephone or video).	Target	2020-10-01	2021-09-30	1
	Actual	2020-10-01	2021-09-30	

-

Encounters

Description	Type	Status	Start Date	End Date
By Sept 30, 2021, the Department of Veterans Affairs will: Ensure all LIPs supporting CCC will have completed at least one VA Video Connect encounter by the end of FY 2021.	Target	Completed	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

VA APG4. VA.gov

Improve Veterans' Experience with VA.gov

Stakeholder(s)

Department of Veterans Affairs

Role: Director, Veterans' Experience Office

Dr. Lynda Davis

Role: Goal Leader

Veteran Experience

Measure and improve Veteran Experience with VA.gov using the government-wide drivers identified for measuring customer experience (CX) with the Federal Government.

OMB Circ. A-11, Section 280 identifies the government-wide drivers for measuring customer experience.

Performance Indicators

Scores

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, Veterans Experience scores related to VA.gov will be at least 90%, compared to a FY2020 baseline.	Target	2020-10-01	2021-09-30	90
	Actual	2020-10-01	2021-09-30	

EPA APG1. Permitting

Accelerate permitting-related decisions

Stakeholder(s)

Environmental Protection Agency

Role: Assistant Deputy Administrator

Henry Darwin

Role: Goal Leader

Backlog

Reduce the backlog of new permitting-related decisions.

Performance Indicators

New Permits Backlog

Description	Type	Start Date	End Date	Days
By September 30, 2021, EPA will reduce the backlog of new permitting-related decisions to zero from a baseline of 65.	Target	2020-10-01	2021-09-30	0
	Actual	2020-10-01	2021-09-30	
Baseline	Actual		2019-09-30	65

-

Renewals

Description	Type	Start Date	End Date	Days
By September 30, 2021, EPA will reduce the backlog of permit renewals by 50% from a baseline of 417.	Target	2020-10-01	2021-09-30	208
	Actual		2019-09-30	417
	Actual	2020-10-01	2021-09-30	417

-

EPA APG2. Superfund Sites

Accelerate the pace of cleanups and return sites to beneficial use in their communities

Stakeholder(s)

Environmental Protection Agency

*Role: Principal Deputy Assistant Administrator,
Office of Land and Emergency Management*

Barry Breen

Role: Goal Leader

Usage

Make Superfund (SF) and Brownfields (BF) sites ready for anticipated use (RAU).

Performance Indicators

Superfund Sites

Description	Type	Start Date	End Date	Number
By September 30, 2021, EPA will make an additional 102 Superfund (SF) sites ready for anticipated use (RAU).	Target	2020-10-01	2021-09-30	102
	Actual	2020-10-01	2021-09-30	

-

Brownfields Sites

Description	Type	Start Date	End Date	Number
By September 30, 2021, EPA will make 1,368 Brownfields (BF) sites ready for anticipated use (RAU).	Target	2020-10-01	2021-09-30	1,368
	Actual	2020-10-01	2021-09-30	

-

EPA APG3. Water Infrastructure

Empower communities to leverage EPA water infrastructure investments

Stakeholder(s)

Environmental Protection Agency

Role: Deputy Assistant Administrator, Office of Water

Lee Forsgren

Role: Goal Leader

Non-Federal Funding

Increase the non-federal dollars leveraged by the EPA water infrastructure finance programs.

Performance Indicators

Non-Federal Funding

Description	Type	Start Date	End Date	Billion Dollars
By September 30, 2021, EPA will increase by \$16 billion the non-federal dollars leveraged by the EPA water infrastructure finance programs (Clean Water State Revolving Fund [CWSRF], Drinking Water State Revolving Fund [DWSRF], and the Water Infrastructure Finance and Innovation Act [WIFIA] Program).	Target	2020-10-01	2021-09-30	16
	Actual	2020-10-01	2021-09-30	

EPA APG4. Air Quality

Improve air quality by reducing the number of areas not meeting air quality standards

Stakeholder(s)

Environmental Protection Agency

Role: Deputy Assistant Administrator, Office of Air and Radiation

Elizabeth Shaw

Role: Goal Leader

Nonattainment Areas

Reduce the number of nonattainment areas.

Performance Indicators

Nonattainment Areas

Description	Type	Start Date	End Date	Number
By September 30, 2021, EPA, in close collaboration with states, will reduce the number of nonattainment areas to 121 from a baseline of 147.	Target	2020-10-01	2021-09-30	121
	Actual	2020-10-01	2021-09-30	
Baseline	Actual		2019-09-30	147

EPA APG5. Lead Exposure

Reduce childhood lead exposures and associated health impacts

Stakeholder(s)

Environmental Protection Agency

Role: Special Advisor to the Administrator

Amanda Kasper

Role: Goal Leader

Programs & Actions

Establish testing programs; reduce nonattainment areas; complete cleanup actions; and increase the recertification rate.

Performance Indicators

Testing Programs

Description	Type	Start Date	End Date	Status
By September 30, 2021, EPA will establish drinking water lead testing programs for schools in all states and the District of Columbia.	Target	2020-10-01	2021-09-30	Completed
	Actual	2020-10-01	2021-09-30	

-

Nonattainment Areas

Description	Type	Start Date	End Date	Number
By September 30, 2021, EPA will reduce the number of lead nonattainment areas to 10 from a baseline of 13.	Target	2020-10-01	2021-09-30	10
	Actual		2019-09-30	13
	Actual	2020-10-01	2021-09-30	13

-

Completed Actions

Description	Type	Start Date	End Date	Number
By September 30, 2021, EPA will complete 48 cleanup actions at sites where lead is a contaminant of concern.	Target	2020-10-01	2021-09-30	48
	Actual	2020-10-01	2021-09-30	

-

Recertification

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, EPA will increase the recertification rate of lead-based paint renovation, repair and painting firms to 28 percent from a baseline of 23 percent.	Target	2020-10-01	2021-09-30	28
	Actual		2019-09-30	23
	Actual	2020-10-01	2021-09-30	23

-

EPA APG6. PFAS

Reduce per- and polyfluoroalkyl substances (PFAS) risks to the public

Stakeholder(s)

Environmental Protection Agency

Role: Senior Advisor to the Administrator

Brett Doyle

Role: Goal Leader

Framework

Establish a framework to understand and address PFAS.

Performance Indicators

PFAS Milestones

Description	Type	Status	Start Date	End Date
By September 30, 2021, EPA will meet several of the designated Priority Action milestones in the EPA PFAS Action Plan to establish a framework to understand and address PFAS.	Target	Met	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

GSA APG1. Leased Buildings

Achieve savings for the taxpayer.

Stakeholder(s)

General Services Administration

Role: Commissioner, Public Buildings Service (PBS)

Daniel W. Mathews

Role: Goal Leader

Leases

Negotiate leases below average market rates and increase the use of force multiplier tools.

Performance Indicators

Savings

Description	Type	Start Date	End Date	Dollars
GSA will achieve savings for the taxpayer by negotiating leases below average market rates by engaging in longer lease terms, when they allow GSA to obtain more favorable rates and conditions.	Target	2020-10-01	2021-09-30	
	Actual	2020-10-01	2021-09-30	

-

AAAP & GLS

Description	Type	Start Date	End Date	Usage
GSA will achieve savings for the taxpayer by increasing the use of the force multiplier tools, both the Automated Advanced Acquisition Program (AAAP) and the GSA Leasing Support (GLS) services contract.	Target	2020-10-01	2021-09-30	Increased
	Actual	2020-10-01	2021-09-30	

-

Lease Replacement

Description	Type	Start Date	End Date	Timeliness
GSA will achieve savings for the taxpayer by timely replacement of expiring leases.	Target	2020-10-01	2021-09-30	Timely
	Actual	2020-10-01	2021-09-30	

-

GSA APG2. Award Schedules

Multiple Award Schedule Reform - Schedules Consolidation

Stakeholder(s)

General Services Administration

Role: Commissioner, Federal Acquisition Service (FAS)

Julie Dunne

Role: Goal Leader

Consolidation

Consolidate Multiple Award Schedules (MAS) into a single Schedule for products, services, and solutions.

Performance Indicators

Consolidation

Description	Type	Status	Start Date	End Date
As part of GSA's Federal Marketplace strategy to make the Government buying and selling experience easy, efficient, and modern, GSA will consolidate the agency's 24 Multiple Award Schedules (MAS) into one single Schedule for products, services, and solutions by December 31, 2020 (FY 2021, Q1) for more than 12,000 vendors. The single Schedule will have consistent terms and conditions that also provide the opportunity for industry to come to market the way the agencies buy.	Target	Completed		2020-12-31
	Actual			2020-12-31

NASA APG1. Commercial Low Earth Orbit Economy

Enable a robust commercial low Earth orbit economy in which transportation, habitation, and on-orbit services are available for purchase by NASA and other customers.

Stakeholder(s)

National Aeronautics and Space Administration

Ken Bowersox

Role: Goal Leader

Role: Deputy Associate Administrator, Human Exploration and Operations Mission Directorate (HEOMD)

Services

Enable an economy in which transportation, habitation, and on-orbit services are available for purchase by NASA and other customers.

Performance Indicators

Business Opportunities

Description	Type	Status	Start Date	End Date
By September 30, 2021, NASA will support the development of commercial services, including through releasing new business opportunities.	Target	Released	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

-

Demonstration Flights

Description	Type	Status	Start Date	End Date
By September 30, 2021, NASA will support the development of commercial services, including through supporting demonstration flights.	Target	Supported	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

-

Certification Activities

Description	Type	Status	Start Date	End Date
By September 30, 2021, NASA will support the development of commercial services, including through beginning certification activities.	Target	Begun	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

-

Commercial Capabilities

Description	Type	Status	Start Date	End Date
By September 30, 2021, NASA will support the development of commercial services, including through demonstrating commercial capabilities.	Target	Demonstrated	2020-10-01	2021-09-21
	Actual		2020-10-01	2021-09-30

DEMONSTRATION ONLY

NASA APG2. Artemis 2024 Lunar Landing

Land the first woman and the next man on the Moon by 2024 and pursue a sustainable program of exploration.

Stakeholder(s)

National Aeronautics and Space Administration

Thomas Whitmeyer :

Acting Deputy Associate Administrator, Exploration Systems Development

Role: Goal Leader

Marshall Smith

Role: Goal Leader

Role: Acting Deputy Associate Administrator, Advanced Exploration Systems

Lunar Exploration

Demonstrate capabilities that advance lunar exploration.

Performance Indicators

Moon Landing

Description	Type	Status	Start Date	End Date
Advance America's goal to land the first woman and the next man on the Moon by 2024.	Target	Accomplished	2020-10-01	2023-12-31
	Actual		2020-10-01	2023-12-31

Capabilities

Description	Type	Status	Start Date	End Date
Demonstrate capabilities that advance lunar exploration.	Target	Demonstrated	2020-10-01	
	Actual		2020-10-01	

NASA APG3. Moon & Mars

Enable Sustainable Surface Capabilities for the Moon in Preparation for Mars

Stakeholder(s)

National Aeronautics and Space Administration

Walt Englund :

Deputy Associate Administrator for Programs, Space

Role: Goal Leader

Steve Clarke

Role: Goal Leader

*Role: Deputy Associate Administrator for
Exploration, Science Mission Directorate*

Lunar Surface

Commence lunar surface science investigations, technology, and exploration demonstrations to enable a sustainable lunar surface exploration strategy.

Performance Indicators

Payloads

Description	Type	Status	Start Date	End Date
By September 30, 2021, deliver NASA science and technology payloads to the awarded Commercial Lunar Payload Services (CLPS) provider(s) for delivery to the surface of the Moon.	Target	Delivered	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

NASA APG4. James Webb Space Telescope

Revolutionize humankind's understanding of the cosmos and humanity's place in it.

Stakeholder(s)

National Aeronautics and Space Administration

Role: Program Director

Greg Robinson

Role: Goal Leader

Universe

Study every phase in the history of our universe.

The James Webb Space Telescope will study every phase in the history of our universe, ranging from the first luminous glows after the Big Bang, to the formation of other stellar systems capable of supporting life on planets like Earth, to the evolution of our own solar system.

Performance Indicators

James Webb Space Telescope

Description	Type	Status	Start Date	End Date
By September 30, 2021, NASA will launch the James Webb Space Telescope, complete on-orbit checkout, and initiate observatory commissioning.	Target	Commissioned	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

NSF APG. Partnerships

Develop an Agency-Wide Partnerships Strategy

Stakeholder(s)

National Science Foundation

Graciela Narcho

Role: Goal Leader

Role: Deputy Division Director, Division of Industrial Innovation & Partnerships, Directorate for Engineering

Role: Senior Advisor for Strategic Engagements, Directorate for Computer & Information Science & Engineering (On Detail)

Nancy Sung :

Science Policy Advisor, Office of Polar Programs, Directorate for Geosciences

Role: Goal Leader

Lee Zia

Role: Goal Leader

Role: Deputy Division Director, Division of Undergraduate Education, Directorate for Education & Human Resources

Engagement

Strategically engage in public and private partnerships to enhance the impact of NSF's investments and contribute to American economic competitiveness and security.

Performance Indicators

Strategy

Description	Type	Status	Start Date	End Date
To benefit the U.S. scientific and engineering research and education enterprise, by September 30, 2021, NSF will develop and pursue an agency-wide partnerships strategy, components of which include targeted outreach, implementation of process improvements, and improvement of internal and external communications.	Target	Implemented	2020-10-01	2021-09-30
	Actual		2020-10-01	2021-09-30

OPM APG1. Mission Objectives

Enable Agencies to Meet Mission Objectives

Stakeholder(s)

Office of Personnel Management

Role: Principal Deputy Associate Director, Employee Services

Veronica Villalobos

Role: Goal Leader

Workforce Needs

Enable agencies to effectively address current and projected workforce needs to meet mission objectives.

Performance Indicators

Tools, Flexibilities & Authorities

Description	Type	Start Date	End Date	Number
By September 30, 2021, OPM will provide agencies with at least 48 significant tools, flexibilities, and authorities needed to advance their human capital objectives, including mitigating skill gaps in 80 percent of identified high risk mission critical occupations, compared to a 2017 baseline.	Target	2020-10-01	2021-09-30	48
	Actual	2020-10-01	2021-09-30	

-

Skill Gaps Mitigated

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, mitigate skill gaps in 80 percent of identified high risk mission critical occupations, compared to a 2017 baseline.	Target	2020-10-01	2021-09-30	80
	Actual	2020-10-01	2021-09-30	

-

OPM APG2. Enrollment Index

Establish an FEHB Master Enrollment Index

Stakeholder(s)

Office of Personnel Management

Laurie Bodenheimer

Role: Goal Leader

Role: Acting Director, Healthcare and Insurance

Lori Amos

Role: Goal Leader

Role: Assistant Director, Healthcare and Insurance, Program Development and Support

Subscribers, Families & Transactions

Include FEHB subscribers and family members and a Master Enrollment File that includes FEHB enrollment transactions.

The Master Enrollment Index will consist of a Master Person Index that includes FEHB subscribers and family members and a Master Enrollment File that includes FEHB enrollment transactions.

Performance Indicators

Subscribers & Family Members

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, OPM will establish a Master Enrollment Index for the FEHB Program that includes at least 90 percent of FEHB subscribers and family members.	Target	2020-10-01	2021-09-30	90
	Actual	2020-10-01	2021-09-30	

SBA APG1. Capital

Increase Access to Capital for Small Businesses through Enhancements in Web-Based Technology

Stakeholder(s)

Small Business Administration

Role: Associate Administrator, Office of Capital Access

William M. Manger

Role: Goal Leader

Web-Based Platforms

Used enhanced web-based technology platforms.

Performance Indicators

Connections Increase

Description	Type	Start Date	End Date	Percentage
By September 30, 2021, increase the number of lender and small business connections by 8 percent from baseline through enhanced web-based technology platforms (FY 2019 baseline = 80,000).	Target	2020-10-01	2021-09-30	8
	Actual	2020-10-01	2021-09-30	

SBA APG2. Exports

Increase US Small Business Export Sales

Stakeholder(s)

Small Business Administration

Role: Associate Administrator, Office of International Trade

David Glaccum

Role: Goal Leader

Sales

Increase small business export sales.

Performance Indicators

Export Sales

Description	Type	Start Date	End Date	Billion Dollars
By September 30, 2021, increase the dollar of SBA's small business export sales to \$4.7 billion (FY 2018 baseline = \$3.1 billion).	Target	2020-10-01	2021-09-30	4.7
	Actual	2020-10-01	2021-09-30	
Baseline	Actual	2017-10-01	2018-09-30	3.1

SBA APG3. Government Contracting

Maximize Small Business Participation in Government Contracting

Stakeholder(s)

Small Business Administration

Role: Deputy Associate Administrator, Office of Government Contracting and Business Development

Barbara E. Carson

Role: Goal Leader

Awards

Maximize federal contracts awarded to small businesses.

Performance Indicators

Awards to Small Businesses

Description	Type	Status	Start Date	End Date	Percentage
By September 30, 2021, maximize the percent of federal contracts by exceeding the 23 percent awarded to small businesses.	Target	Exceeds	2020-10-01	2021-09-30	23
	Actual		2020-10-01	2021-09-30	

SSA APG1. Hearings

Improve Hearings Pending

Stakeholder(s)

Social Security Administration

Elaine Garrison-Daniels

Role: Goal Leader

Role: Assistant Deputy Commissioner, Office of Hearings Operations

Prioritization

Improve customer service in the hearings process by prioritizing those individuals who have waited the longest for a hearing decision.

Performance Indicators

Cases Decided

Description	Type	Start Date	End Date	Percentage
By September 30, 2020, decide 98 percent of cases that begin the fiscal year 270 days old or older.	Target	2019-10-01		98
Q1	Target	2019-10-01	2019-12-31	25
Q2	Target	2020-01-01	2020-03-31	50
Q3	Target	2020-04-01	2020-06-30	75
Q4	Target	2020-07-01	2020-09-30	98
By September 30, 2021, decide 98 percent of cases that begin the fiscal year 190 days old or older.	Target	2020-10-01		98
Q1	Target	2020-10-01	2020-12-31	25
Q2	Target	2021-01-01	2021-03-31	50
Q3	Target	2021-04-01	2021-06-30	75
Q4	Target	2021-07-01	2021-09-30	98
	Actual	2020-09-30	2020-09-30	
	Actual	2021-09-30	2021-09-30	

SSA APG2. SSI

Improve Supplemental Security Income Payment Accuracy

Stakeholder(s)

Social Security Administration

Role: Deputy Commissioner, Office of Analytics, Review, and Oversight

Chad Bungard

Role: Goal Leader

Overpayments

Improve the integrity of the Supplemental Security Income (SSI) program by focusing our efforts on reducing overpayments (Annual Targets Only).

Performance Indicators

Accuracy

Description	Type	Start Date	End Date	Percentage
By September 30, 2020, achieve an SSI overpayment accuracy rate of 94 percent.	Target	2019-10-01	2020-09-30	94
By September 30, 2021, achieve an SSI overpayment accuracy rate of 94 percent.	Target	2020-10-01	2021-09-30	94
	Actual	2020-10-01	2021-09-30	

SSA APG3. 800 Service

Improve the National 800 Number Service

Stakeholder(s)

Social Security Administration

Role: Assistant Deputy Commissioner, Office of Operations

Erik Jones

Role: Goal Leader

Answers

Improve the customer experience by reducing the Average Speed of Answer on the National 800 Number.

This target is also a budgeted workload measure (BWM) and as such are estimates. BWM estimates are updated each year with the President's Budget. The FY 2021 target will be finalized with the FY 2021 enacted appropriation.

Performance Indicators

Answer Speed

Description	Type	Start Date	End Date	Minutes
By September 30, 2020, achieve an average speed of answer of 17 minutes.	Target	2019-10-01	2020-09-30	17
By September 30, 2021, achieve an average speed of answer of 11 minutes.	Target	2020-10-01	2021-09-30	11
	Actual	2020-10-01	2021-09-30	

Administrative Information

Start Date:

End Date:

Publication Date: 2020-02-24

Source: https://www.performance.gov/about/APG_about.html

Submitter:

Given Name: Owen

Surname: Ambur

Email: Owen.Ambur@verizon.net

Phone:

_877dfd10-55f6-11ea-b1e3-24792883ea00