About Tyler Technologies

Helping government and schools by creating safer, smarter communities via industry-leading technology

It's All We Do — Partnering with government and schools to find the best technology solutions is our passion. When technology works seamlessly, citizens connect to their communities and are more engaged, and government and schools can efficiently serve their constituents.

Contents

Tyler Technologies (TLR)

Stakeholder(s):

Tyler Leaders :
Corporate Officers and Operational Leadership | Meet Our Leaders — Tyler's leaders are an effective combination of industry professionals with entrepreneurial backgrounds and Fortune 500 experience. They have guided the company as it has evolved into the market leader and largest company in the U.S. solely dedicated to providing integrated software and technology services to the public sector.

JOHN MARR JR. :
EXECUTIVE CHAIRMAN OF THE BOARD

LYNN MOORE JR. :
PRESIDENT & CEO

BRIAN MILLER :
EXECUTIVE VICE PRESIDENT, CHIEF FINANCIAL OFFICER AND TREASURER

BRUCE GRAHAM :
SENIOR STRATEGY ADVISOR

MATT BIERI :
CHIEF INFORMATION OFFICER

BRETT CATE :
CHIEF SALES OFFICER

SAMANTHA CROSBY :
CHIEF MARKETING OFFICER

ABBY DIAZ :
CHIEF LEGAL OFFICER

JEFF GREEN :
CHIEF TECHNOLOGY OFFICER

JEFF PUCKETT :
CHIEF STRATEGY OFFICER

KELLEY SHIMANSKY :
CHIEF HUMAN RESOURCES OFFICER

MICHAEL SMITH :
CHIEF ACCOUNTING OFFICER

CHRIS HEPBURN :
PRESIDENT, ENTERPRISE GROUP

MARK HAWKINS :
PRESIDENT, APPRAISAL & TAX DIVISION

CHRIS WEBSTER :
PRESIDENT, ERP DIVISION

DANE WOMBLE :
PRESIDENT, LOCAL GOVERNMENT DIVISION

BRET DIXON :
PRESIDENT, JUSTICE GROUP

RUSTY SMITH :
PRESIDENT, COURTS & JUSTICE DIVISION

BRYAN PROCTOR :
PRESIDENT, PUBLIC SAFETY DIVISION

FRANKLIN WILLIAMS :
PRESIDENT, DATA & INSIGHTS DIVISION

KRIS COLLO :
PRESIDENT, FEDERAL DIVISION

Tyler Board of Directors

John S. Marr Jr. :
Inside Director | Executive Chairman of the Board | Director Since: 2002 Tyler Technologies, Inc. | Committee Membership(s): Executive Committee — Mr. Marr has served as executive chairman of the board since May 2018. Prior to that he served as chairman of the board along with chief executive officer duties beginning in January 2017. Mr. Marr also serves as chair of the Executive Committee, and has been a member of the board of the directors since May 2002. From July 2004 through December 2016, Mr. Marr served as president and chief executive officer. From July 2003 until July 2004, Mr. Marr served as chief operating officer. Mr. Marr also served as president of MUNIS, Inc. ("MUNIS") from 1994 until July 2004. Mr. Marr began his career in 1983 with MUNIS, a provider of a wide range of software products and related services for county and city governments, schools, and not-for-profit organizations, with a focus on integrated financial systems. Tyler acquired MUNIS in 1999.

H. Lynn Moore Jr. :
Inside Director | President & CEO | Director Since: 2017 | Tyler Technologies, Inc. | Committee Membership(s): Executive Committee — In January 2017, Lynn Moore was named president of Tyler, and CEO responsibilities were added in May 2018. Lynn joined Tyler as general counsel in September of 1998, and was named secretary in October 2000. He served as executive vice president from February 2008 until 2017, after serving as vice president from October 2000 until February

Stakeholders (continued)

2008. Before joining Tyler, Lynn was associated with the law firm of Hughes & Luce, L.L.P. in Dallas, Texas, where he gained experience with corporate securities, finance, litigation, and other legal matters related to publicly held and privately owned entities. Lynn holds an undergraduate degree from Georgetown University and a law degree from the University of Texas.He is also a member of the State Bar of Texas

Donald R. Brattain :
Independent Director | Director Since: 2004 | Tyler Technologies, Inc. | Committee Membership(s): Audit Committee — Mr. Brattain has served as a director since 2004. Mr. Brattain is also a member of the Audit Committee. Since 1985, Mr. Brattain has served as President of Brattain & Associates, LLC, a private investment company founded by Mr. Brattain and located in Minneapolis, Minnesota. From 1981 until 1988, Mr. Brattain owned and operated Barefoot Grass Lawn Service Company, a company that grew from $3.2 million in sales to over $100 million in sales and was sold to ServiceMaster, Ltd. in 1998.

Glenn A. Carter :
Independent Director | Director Since: 2014 | Tyler Technologies, Inc. | Committee Membership(s): Compensation Committee, Nominating and Governance Committee — Mr. Carter has served as a director since 2014. Mr. Carter also serves as Chair of the Nominating and Governance Committee and is a member of the Compensation Committee. In 1999, Mr. Carter founded DataProse, Inc., a provider of billing services to the public sector, primarily cities, counties, local government, utilities, and water-related entities. Mr. Carter served as chief executive officer of DataProse until April 2008, when he sold it to CSG Systems International, Inc. ("CSG"). From April 2008 through March 2010, Mr. Carter served as vice president, Market and Business Development for CSG. Mr. Carter is currently retired.

Brenda A. Cline :
Independent Director | Director Since: 2014 | Technologies, Inc. | Committee Membership(s): Audit Committee, Nominating and Governance Committee | Other Directorships: Range Resources Corporation; The Cushing Asset Management Closed-End Funds; American Beacon Funds — Ms. Cline has served as a director since 2014. Ms. Cline also serves as Chair of the Audit Committee and is a member of the Nominating and Governance Committee. Since 1993, Ms. Cline has served as Executive Vice President, Chief Financial Officer, Treasurer, and Secretary of the Kimbell Art Foundation, a private foundation that owns and operates the Kimbell Art Museum in Fort Worth, Texas. In such capacities, Ms. Cline oversees the foundation's investment portfolio, including asset allocation, risk management, and investment performance; manages all treasury functions; and supervises all foundation and museum business operations, including budgeting, cash management, employee benefit plans, insurance, debt issuance and compliance, financial reporting, and contractual and legal matters. From 1993 until 2013, Ms. Cline served as a contract author for Thomson Reuters (formerly "Practitioners Publishing Company"), Fort Worth, Texas, writing and editing published financial accounting and reporting books. Since 1998, Ms. Cline has also served as a Trustee of Texas Christian University ("TCU"), Fort Worth, Texas. Ms. Cline services for TCU includes serving as the current Chair of the Investment Committee, member of the Audit Committee and Executive Com-

mittee, and former member of the Student Relations Committee. Ms. Cline also serves as a director of Range Resources Corporation (NYSE: RRC) and board trustee of The Cushing Asset Management Closed-End Funds, which oversees various investment funds including The Cushing MLP Total Return Fund (NYSE:SRV), The Cushing Energy Income Fund (NYSE:SRF) and The Cushing Renaissance Fund (NYSE: SZC). Ms. Cline has also served as an Independent Trustee of American Beacon Funds since 2004 and currently serves as Chair of the Audit and Compliance Committee and formerly served as the Vice Chair of the Investment Committee. Ms. Cline is the Chair of the audit committees of Range Resources Corporation and Cushing Asset Management Closed-End Funds. Ms. Cline is a certified public accountant.

J. Luther King Jr. :
Independent Director | Director Since: 2004 | Tyler Technologies, Inc. | Committee Membership(s): Compensation Committee | Other Directorships: Hunt Forest Products, Inc., King Ranch, Inc. — Mr. King has served as a director since 2004. Mr. King also serves as a member of the Compensation Committee. Mr. King is the Chief Executive Officer and President of Luther King Capital Management, a registered investment advisory firm that he founded in 1979. Mr. King also serves in leadership positions with various private and non-profit entities and foundations, including Texas Christian University (member of Board of Trustees), LKCM Funds (trustee), Hunt Forest Products, Inc., and King Ranch, Inc. Mr. King is a CFA charterholder and a Chartered Investment Counselor.

Daniel M. Pope :
Independent Director | Director Since: 2016 | Tyler Technologies, Inc. | Committee Membership(s): Audit Committee, Compensation Committee — Mr. Pope has served as a director since May 2016. Mr. Pope also serves as the Chair of the Compensation Committee and as a member of the Audit Committee. Mr. Pope is the Mayor of the City of Lubbock, Texas. Mr. Pope has served as Chief Development Officer of Covenant Health System in Lubbock, Texas since October 2014. From 1994 through 2014, Mr. Pope served as the Chief Executive Officer of Benchmark Business Solutions, an office technology business he founded in 1994. Prior to founding Benchmark, Mr. Pope served in various sales and leadership roles for Xerox Corporation. Mr. Pope also served on the Covenant Health System Board of Trustees from 2007 through 2011, including Chairman of the Board from 2010 through 2011, and as a member of the Finance and Conflicts Committee and the Compensation Committee. Mr. Pope has served on the Lubbock Independent School District Board of Directors from 2007 through 2016. Mr. Pope also serves on the Rawls College of Business Advisory Council at Texas Tech University.

Dustin R. Womble :
Independent Director | Director Since: 2005 — Mr. Womble has served as a director since 2005. Mr. Womble retired from Tyler in April 2016. From July 2006 through April 2016, Mr. Womble served as Executive Vice President in charge of corporate-wide product strategy. From July 2003 to June 2006, Mr. Womble was Executive Vice President in charge of corporate-wide product strategy and President of our Local Government Division. In 1982, Mr. Womble founded INCODE, Inc.

Stakeholders (continued)

("INCODE"), a provider of a wide range of software products and related services principally for county and city governments. We acquired INCODE (now a part of our Local Government Division) in 1998, and Mr. Womble served as President of INCODE from 1998 to July 2003.

Mary Landrieu :

Independent Director | Director Since: 2020 | Tyler Technologies, Inc. | Committee Membership(s): Nominating and Governance Committee — Senator Landrieu was elected to the Board of Directors in 2020. She also serves as a member of the Nominating and Governance Committee. Senator Landrieu served in the United States Senate for three terms, first elected in 1996. During her tenure, she was a member (and then Chair) of the Senate Energy and Natural Resources Committee, as well as a member of the Senate Armed Services Committee, the Appropriations Committee, and Chair of the Small Business and Entrepreneurship Committee. In her role as Chair of the Small Business Committee, she was the lead sponsor of the Small Business Jobs Act of 2010, which helped to create and retain over 650,000 American jobs. Prior to serving in the U.S. Senate, she served in the Louisiana State Legislature from 1979 - 1987. In 1987, she was elected State Treasurer and served with distinction for two terms. Strong fiscal management, pension fund diversification, debt limitation, and the creation of the first-ever municipal investment fund (now valued at over $2 billion) are some of her noteworthy accomplishments. Senator Landrieu currently serves on the Board of Directors of CenturyLink, Inc., as well as on the boards of the following non-profits: the National Alliance for Pubic Charter Schools; Resources for the Future; and Board of the Congressional Coalition on Adoption Institute, for which she serves as Chair.

Public Sector :

Transforming the Public Sector — Because of our singular mission and decades of industry experience, we have a unique understanding of and expertise in all aspects of the public sector, whether we are working with payroll clerks, property assessors, judges, planning commission members, finance managers, police officers, court clerks, transportation managers, or any other employee of the more than 10,000 locations that are part of the Tyler story.

City Government Services

County Government Services

Regional Government Services

Payroll Clerks

Property Assessors

Judges

Planning Commission Members

Finance Managers

Police Officers

Court Clerks

Transportation Managers

Vision

A world where all city, county, and regional government services are connected within a healthy digital infrastructure

Mission

To find the best technology solutions

Values

Pride: What makes us proud?

Leadership: We are the market leader.

Stability: We are financially responsible and strong.

Innovation: We anticipate our clients' future needs and adapt accordingly.

Expertise: We have former government workers at the helm.

Parnership: We are diligent about working alongside our clients and providing unparalleled support.

Connection: Connected Communities -- We have a vision to connect communities with technology that connects data, people, and processes across departments and geographic boundaries.

Community

1. Public Administration

Provide solutions for the core functions of government

We provide solutions for the core functions of government: appraisal, tax collections, records, community development, utility billing, asset maintenance, finance, and administration.

1.1. ERP

Manage core business functions

You manage mission-critical tasks each day — from budgets and payroll to revenue collections and utility billing. Our government enterprise resource planning (ERP) solutions are designed to manage these core business functions, no matter the size or complexity of your organization.

1.2. Civic Services

Enable new businesses to safely build, open their doors, and stay in compliance

Our civic services solutions enable new businesses to safely build, open their doors, and stay in compliance. We manage the development and permitting of new housing and community infrastructure.

Stakeholder(s):
Businesses

1.3. Appraisal & Tax

Provide an integrated appraisal and assessment software solution

We pioneered computer-assisted mass appraisal (CAMA) and developed an integrated appraisal and assessment software solution. We are the only national mass appraisal service, with both traditional and technology-driven approaches for property data and image collection.

1.4. Land & Official Records

Tackle recording challenges

Instant access to the tools you need to tackle your most complex recording challenges in a single, secure, and unified system. You'll save time, increase efficiency, and provide the unparalleled level of customer service your constituents expect and deserve.

1.5. Regulation

Simplify regulatory compliance

Our regulatory solutions help government agencies and departments of any size simplify every aspect of regulatory compliance — from workflow and process to licensing and enforcement — with software to handle the unique needs of your organization.

2. Courts & Public Safety

Protect and serve the public

For jurisdictions of all sizes, when it comes to protecting and serving the public, fast response, access to information, and procedural efficiency are critical to creating safer and more just communities.

2.1. Corrections

Make jails more efficient and secure

Make your jail more efficient and secure and deliver automated business processes with our integrated Corrections solutions. Connect court, law enforcement, and other agencies to provide access to critical and sensitive data including pre-booking information from the field and inmate scheduling information for the court.

Stakeholder(s):
Jails

2.2. Courts & Justice

Connect courts, prosecutors, public defenders, and the filing community

Share data with all your justice partners by connecting courts, prosecutors, public defenders, and the filing community. Our integrated case management saves time, eliminates redundancies, minimizes errors, and helps you to be more responsive to the public.

Stakeholder(s):

Courts	**Public Defenders**
Prosecutors	**The Filing Community**

2.3. Public Safety

Improve situational awareness, safety, and productivity.

Our integrated public safety solutions are compliant with state and federal reporting mandates, provide real-time information and instant data sharing across jurisdictions, and promote intelligence-led responses, so help arrives faster and more prepared.

3. Health & Human Services

Assist health and human service agencies manage critical services

Stakeholder(s)

Health Service Agencies   **Human Service Agencies**

From health inspections and compliance, to benefits administration and beneficiaries, our solutions assist health and human service agencies manage critical services to maintain the health and well-being of communities and the citizens it serves.

3.1. Community Health

Simplify compliance for environmental health, agriculture, and hazmat/waste regulatory departments

From large state departments to small counties, our community health solution simplifies all facets of compliance for environmental health, agriculture, and hazmat/waste regulatory departments.

Stakeholder(s):

Environmental Health Regulatory Departments   **Hazmat/Waste Regulatory Departments**

States

Counties

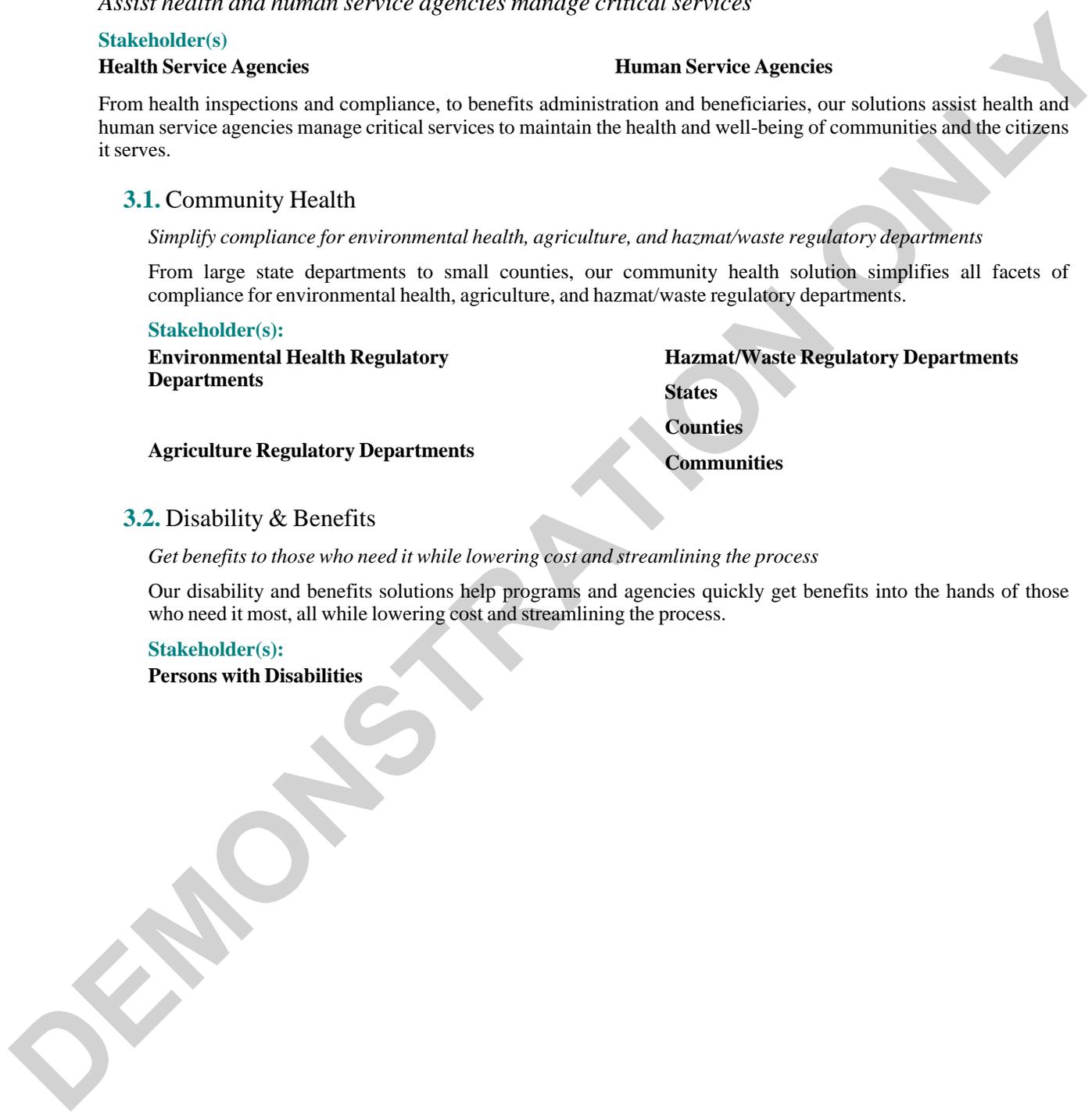**Agriculture Regulatory Departments**   **Communities**

3.2. Disability & Benefits

Get benefits to those who need it while lowering cost and streamlining the process

Our disability and benefits solutions help programs and agencies quickly get benefits into the hands of those who need it most, all while lowering cost and streamlining the process.

Stakeholder(s):

Persons with Disabilities

4. K-12 Education

Bridge information gaps between departments and across districts

Stakeholder(s)

K-12 Education Sector

It's critical your district functions cohesively – from the classroom and business office to the transportation department and the superintendent's office. Our integrated district management solutions help you bridge information gaps between departments and across the district.

4.1. School ERP

Plan for change, achieve organizational goals, and operate within budgets

With our integrated enterprise resource planning (ERP) solutions, you can proactively plan for change, achieve organizational goals, and operate within approved budgets. Hire and retain the right employees and make strategic district decisions with confidence.

Stakeholder(s):

Schools

4.2. Student Information

Manage classrooms and make informed decisions

Use data to better manage classrooms and the district at large with our student information systems (SIS) and surface the right information to make informed decisions. Create transparency and accessibility for parents and students with secure, online access to student data.

4.3. Student Transportation

Manage day-to-day transportation needs

Manages day-to-day transportation needs using route building, field trip scheduling, fleet maintenance management, GPS data collection, retrieval, and use. Our solutions connect every aspect of transportation management, helping districts advance their operations and make student-first decisions.

Stakeholder(s):

Students

5. Transformative Technology

Transform the way the public sector works

Technology is evolving at a faster pace than ever before, providing opportunities to transform the way the public sector works — from online bill pay and electronic filing to accommodating remote workers through cloud computing and mobile devices.

5.1. Data & Insights

Surface data to inform government decisions and citizens

Our Data & Insights solutions transform the way local government handles operations, uses resources, and serves and informs constituents with the goal of surfacing meaningful, easy-to-understand data to inform government decisions and citizens.

Stakeholder(s):

Government Decision Makers   **Citizens**

5.2. Civic Experience

Connect citizens to services, resources, and information

A comprehensive, single, real-time engaging civic app — connecting citizens to all the services, resources, and information your organization offers — helps you control the content you'd like to share while your citizens control when and how they'd like to interact with their government.

Stakeholder(s):

Citizens

5.3. Cybersecurity

Protect information

Rest assured that your information is protected with 24/7 advanced network surveillance. The experience of a dedicated cybersecurity analyst is paired with the latest threat intelligence and data analytics for maximum security. Any incidents are identified within minutes and are immediately followed by remediation steps and support.

5.4. Productivity Tools

Move employees from manual tasks to paperless ones

Our customized, electronic document management tools move employees from manual tasks to paperless ones with built-in strategic priority workflows, resulting in real-time, dollar savings while strengthening your data's integrity and accessibility.

5.5. Platform Technologies

Empower organizations to track, share, manage, and analyze data to streamline and improve operations

Built for public sector case management, our low-code app development platform is flexible enough to manage everything from background checks to benefits programs to professional licensing, with workflows configured

to your exact needs. From status determination to full life-cycle administration, it empowers organizations to cost-effectively track, share, manage, and analyze data to streamline and improve operations.

Administrative Information

Start Date:
End Date:

Publication Date: 2020-12-16
Source: https://www.tylertech.com/about-us

Submitter:
Given Name: Owen
Surname: Ambur
Email: Owen.Ambur@verizon.net
Phone: