

About ASPA

Advancing excellence in public service. ~ We do this in many ways, primarily through serving as the critical bridge between public administration scholarship and practitioners in the field. All of our services and programs are geared toward supporting our Society's goal to advance the art, science, teaching and practice of public and nonprofit administration. As part of the discipline's leading public service organization, our leadership and members [pursue four goals]

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American Society for Public Administration (ASPA)

Stakeholder(s):

ASPA Members :

About Our Members ~ ASPA's members come from all areas of public administration: civil servants, city managers, elected officials appointed officials, researchers, scholars, thought leaders, nonprofit managers and more.

- *The majority of ASPA members are between the ages of 30 and 65, with almost half between the ages of 30-49.*
- *While currently ASPA membership is 53% male, 47% female, this number shifts from year to year, based on our current membership make-up.*
- *ASPA members are diverse. While 62% are Caucasian, the remaining 38% represent a variety of ethnicities. Note: Not all ASPA members have provided this demographic to ASPA. If you are a member and you have not indicated an ethnicity, please do so today so we can continue to formulate a more representative picture of ASPA members.*
- *ASPA members come from across the globe, though the majority of them are based in the United States, many of whom reside in the eastern half of the country. That said, 23% reside in the West.*
- *As noted above, our members span across sectors, including segments of government and higher education. A simple breakdown between practitioners and academics in ASPA membership shows 40% of our members are broadly defined as practitioners; 54% can be broadly defined as academics.*

ASPA Leaders

Allan Rosenbaum :

President | Professor, Public Administration; Director, Institute for Public Management and Community Service and Center for Democracy and Good Governance, Florida International University ~ Allan Rosenbaum is Professor of Public Administration and Director of the Institute for Public Management and Community Service and the Center for Democracy and Good Governance at Florida International University (FIU) in Miami, Florida. He went to FIU as Dean of its School of Public Affairs and Services. He is a recent Past President of ASPA and has served two terms as President of the International Association of Schools and Institutes of Administration in Brussels, Belgium. Based on nomination by the Secretary General of the United Nations, vetting with the US Mission, and approval by UN Economic and Social Council, he is a member of the United Nations Committee of Experts on Public Administration where he serves as Vice Chairperson. He has served as acting Budget Administrator of the City of Miami and subsequently worked in state government in Illinois, and on educational policy in the national government. He has directed large USAID democratic institution building projects in Latin America and Africa, and has carried out numerous international projects for the United Nations, the World Bank, the Swedish International Development Agency and various governments around the world. He has provided technical assistance to governments, lectured or conducted research in approximately 100 countries around the world. He has been Visiting Distinguished Professor at the University of Potsdam, Germany and is Honorary Professor at the Chinese Academy of

Governance in Beijing, as well as at Babes Bolyai University in Cluj, Romania. He currently serves on the journal editorial boards of 11 journals located in eight countries around the world and is a fellow of the National Academy of Public Administration. Prior to coming to FIU, he was on the faculties of the Universities of Maryland, Connecticut and Wisconsin, Madison and held a research position at the University of Chicago.

Patria de Lancer Julnes :

President-Elect | Rosenthal Endowed Professor of Public Administration and Director of the School of Public Administration, University of New Mexico ~ Patria de Lancer Julnes is an internationally recognized scholar and consultant in performance measurement, government capacity building and citizen-driven governance. She brings more than 25 years of experience in public administration, having consulted with government agencies and nonprofits in the United States and abroad to develop effective performance management systems that improve outcomes and serve the public interest. She also has authored or co-authored several books, along with award-winning articles in major journals, including "Promoting the Utilization of Performance Measures in Public Organizations: An Empirical Study of Factors Affecting Adoption and Implementation," selected as one of the most influential articles in the 75-year history of Public Administration Review. She has contributed to ASPA as a life member who has served on the ASPA National Council and in numerous leadership roles, including co-chairing the Center for Accountability and Performance and, most recently, chairing its Ethics and Standards Implementation Committee and Audit Committee. De Lancer Julnes has worked with governments and universities in Latin America and Europe to improve education in and practice of public administration, building partnerships to improve government capacity, support democratic governance and address the needs of traditionally underserved populations, including helping low-income high school Hispanic students through partnerships with universities, schools, governments, businesses and nonprofit organizations. She has been recognized with awards including Maryland's 2013 Top 100 Women by The Daily Record; the Officer's Cross from the government of Spain; Drum Major for Justice Award for civic engagement, IMC, Harrisburg; the Donald C. Stone Service to ASPA Award; the Julia J. Henderson International Service Award from ASPA's Section for Women in Public Administration; and is an elected Fellow of the National Academy of Public Administration (2019).

Kendra Stewart :

Immediate Past President | Professor, Riley Center for Livable Communities, College of Charleston ~ Kendra Stewart is a professor of political science and public administration and director of the Joseph P. Riley, Jr., Center for Livable Communities at the College of Charleston. She has spent her career working both in government and academia and in her current position has the opportunity to do both, in addition to assisting nonprofits. Her research interests include nonprofit management, government public relations, state and local government and food policy. Stewart was able to use her professional training, along with her academic and applied research, to

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Stakeholders (continued)

co-edit an ASPA series book, *The Practice of Government Public Relations*. Prior to her current position at the College of Charleston, where she has also served as MPA program director, Stewart was a faculty member and MPA director at Eastern Kentucky University and worked for the State of South Carolina Budget and Control Board. In addition to her service in state government, Stewart has worked with the South Carolina and Kentucky City/County Management Associations. She serves on a variety of nonprofit boards in her community and has recently been elected into the National Academy of Public Administration. One of her most significant career opportunities was serving on a USAID project in Lahore, Pakistan, assisting a prestigious university develop academic and professional training programs to professionalize public administration in their country. Stewart regularly conducts political analysis for a variety of print, radio and television media, including *Good Morning America*, *NPR*, *BBC*, *Fox News Channel*, *the Associated Press* and *The New Yorker*. She holds two bachelors degrees from the University of Central Florida and an MPA and Ph.D. from the University of South Carolina. Stewart resides in Charleston, S.C. with her husband and their five children.

William P. Shields, Jr. :

Executive Director, American Society for Public Administration ~ Bill Shields became Executive Director of the American Society for Public Administration, the largest and most prominent professional association for public administration, in January 2014. During his tenure, he has significantly broadened the Society's professional development programming, strengthened its 60 local chapters and 30 subject matter sections, revitalized its operations and enhanced the quality of its communications. He has recommitted the Society to its core mission of advancing excellence in public service and made considerable inroads in partnering with like-minded organizations on a wide range of activities. Shields brings to his position more than 15 years of executive and management experience in the nonprofit sector, most recently as Vice President of the National Low Income Housing Coalition, the nation's leading public policy organization dedicated to ensuring that people with the lowest incomes have affordable and decent homes. In this role, he was responsible for the organization's operational, financial, membership and outreach functions. For more than a decade, Shields held senior management and research positions at the National Academy of Public Administration, a congressionally chartered organization established to assist government leaders in building more effective, efficient and accountable organizations. As Vice President, Chief Operating Officer and Director of Communications, he worked extensively with the Academy's elected Fellows, the nation's top leaders in the practice and study of public administration. He served on research teams studying organization and management issues at the U.S. Departments of Defense, Housing and Urban Development, and Transportation. He edited more than 50 Academy panel reports on issues ranging from federal compensation issues to FBI reorganization. Shields served as Director at the Chief Executives Organization, a nonprofit organization of 2,000 chief executives around the world, and in the Executive Office of the Mayor of Providence, Rhode Island. He earned his MA in government and BA in journalism from American University, where he has been an Adjunct Professor since 2000. In 2015, he received the School of Public Affairs' Award for Outstanding Teaching in an Adjunct Position. He is an elected

Fellow of the National Academy of Public Administration and a member of the governing board of NIGP: The Institute for Public Procurement. He lives with his wife and daughter in Washington, DC.

ASPA District Representatives :*Districts:*

- *Electoral District I includes: Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island and Vermont*
- *Electoral District II includes: Delaware, District of Columbia, Maryland, Indiana, Michigan, Ohio, Pennsylvania, Virginia, Virgin Islands, Puerto Rico and West Virginia*
- *Electoral District III includes: Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee*
- *Electoral District IV includes: Alaska, Colorado, Idaho, Illinois, Iowa, Kansas, Minnesota, Missouri, Montana, Nebraska, North Dakota, Oregon, South Dakota, Washington, Wisconsin and Wyoming*
- *Electoral District V includes: Arizona, California, Hawaii, New Mexico, Nevada, Oklahoma, Texas and Utah*

Michael J. Ahn :

*District I | Assistant Professor, Public Policy and Public Affairs, University of Massachusetts, Boston, MA ~ Michael Ahn is associate professor of public policy and public affairs at McCormack Graduate School, University of Massachusetts—Boston. His research explores technological innovations in government such as e-government, smart cities and artificial intelligence in the public sector, and identifies organizational and institutional factors that facilitate impactful information technology innovations in government. He has published in journals such as *Public Administration Review*, *American Review of Public Administration* and *Government Information Quarterly*, and is a co-author of the *Routledge Handbook on Information Technology in Government*. Ahn served as president of Northeast Conference on Public Administration, ASPA's Massachusetts Chapter and Chair of ASPA's Section on Science and Technology in Government. He is an editorial board member for several journals including *American Review of Public Administration*, *Public Organization Review*, *International Journal of Public Administration* and *International Journal of Public Administration in the Digital Age*. He holds a Master of Public Administration and Ph.D. in Public Administration from the Maxwell School of Citizens and Public Affairs, Syracuse University.*

Maria D'Agostino :

District I | Associate Professor and Chair, Department of Public Management, John Jay College of Criminal Justice ~ Maria J. D'Agostino is currently chair and associate professor in the Department of Public Management at John Jay College of Criminal Justice, CUNY. She has been an active member of the American Society of Public Administration since 2004, when she was a doctoral student, and is a former Section on Women in Public Administration board member, and NY Metro ASPA Chapter President, 2005-2006. She also served as a NECoPA Trustee. D'Agostino has published widely in the areas of citizen engagement and public service. Her recent research

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Stakeholders (continued)

has focused on women in public service including two co-edited books, *Governing in A Global World* (Forthcoming 2017) and *Women and Public Administration: Theory and Practice*. She recently collaborated as a guest editor for the *Women and Public Administration* symposium published in *Administration and Society*, and published *A Narrative Approach to Understanding the Difference Women Make*. She is a recipient of the Section for Women in Public Administration's Rita Mae Kelly Distinguished Research Award. She is also the co-founder of Women in the Public Sector at John Jay College and recipient of the Faculty Mid-Career Research Award. Dr. D'Agostino received her Ph.D. from Rutgers University—Newark and her Master's from Padova University Italy.

Josh Osowski :

District I | Superintendent, NJ State Park Service, Rutgers University-Newark, Newark, NJ ~ Josh Osowski is a superintendent in the New Jersey State Park Service and a doctoral student at Rutgers' School of Public Affairs and Administration. During his 17 years as a practitioner in state government, Josh implemented change management at Liberty State Park by taking a park that was fraught with problems and turning it into the team driven success that it is today. Josh has made significant improvements to the parks at which he works and has been able to make difficult things happen through collaboration. Josh is also finishing his coursework for a Ph.D. in public administration. Eager to improve the connection between practitioners and academics, Josh has been integral in reestablishing ASPA's New Jersey chapter.

Jonathan Del Collo :

District II | Prothonotary, Berks County, Pennsylvania ~ Jonathan K. Del Collo was elected by the citizens of Berks County, Pennsylvania, as their 56th prothonotary in November 2017. Serving more than 420,000 residents, he leads the governmental entity responsible for the filing, recording and processing of all civil actions, family court matters, equity actions, judgments, federal, state and local tax liens, municipal liens, arbitrations, license suspension appeals and appeals to higher courts. Under his leadership, efficiencies created by staff cross training have resulted in more than \$616,000 in taxpayer savings. He also has transformed the office into a truly 21st century operation, digitizing more than 350,000 historical and naturalization records and going completely paperless in 2019. Prior to his election, he served for more than 10 years as the county's chief deputy prothonotary and acting prothonotary, implementing an automated payment system and new case management system. He served on the Antietam School Board in the late 1990s, the Mount Penn Borough Council from 2001 to 2003 and the City of Reading Ethics Board. His public service career began as executive assistant to the mayor of Reading, Pennsylvania, under the city's new home-rule form of government. A graduate of American University in Washington, DC, Del Collo has actively supported ASPA's vision, mission and goals as a member of its Financial Management Committee and Audit Committee. He also is a committed member of ASPA's Section on Intergovernmental Administration and Management.

Diane Disney :

District II | Professor and Dean of Commonwealth College, Penn State University ~ A lifelong public servant, Diane Disney has worked at multiple levels for entities as diverse as the U.S. Department of Defense, the Urban Institute's Nonprofit Sector

Project and Penn State. She has successfully managed a 12-campus college, advised a governor on human resource and economic development issues, crafted legislative language to help Defense workers affected by budget cuts and developed housing for low-income, single-parent families. Her ability to generate collaboration across economic sectors and levels of government is exemplary. Disney has been a tenured management professor at Pennsylvania State University (where she has also been dean and chancellor) and the University of Rhode Island (where she headed the Research Center in Business and Economics), as well as a management consultant to numerous state and federal departments. Internationally she has worked with governments of Slovenia, Croatia, Chile and others to design executive development programs for civil servants to promote civilian control of the military. Being a board or committee member for more than 40 nonprofits has made her aware of the importance of strengthening Chapters and Sections to foster sound working relationships and networks within ASPA. Her ASPA service has included membership on selection committees for the Founders' Fellows and the Elmer B. Staats Lifetime Achievement Award. A member of the Central Pennsylvania chapter, she has been a conference session chair for NECoPA and most recently has served on the Governance Task Force, which has recommended updates to the organization's bylaws. She has also accepted a three-year term on PAR's Board of Editors. A longtime fellow of the National Academy of Public Administration, she has served two terms on its board, most recently as chair. She has also received the George Graham Award for outstanding service to the Academy. Her education includes degrees from Duke (MAT), URI (MBA) and Brandeis (Ph.D).

Myung Jin :

District II | Associate Professor and Public Administration Program Chair L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University ~ Myung Jin is an associate professor and chair of public administration program at the L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University. He has been serving as PAA faculty advisor for the last eight years and has been an integral part of a very successful and active Central Virginia Chapter of ASPA since its founding. Professor Jin serves currently as an associate editor at the Journal of Public and Nonprofit Affairs and as a symposium editor for a special issue, "Public Administration Education in Asia," which is being publicized currently at the Journal of Public Affairs Education. Jin is also very active in his research, publishing more than 17 articles since 2011, and has been awarded more than \$330,000 in research funding as either Pi or Co-Pi since 2012. His publications focus on the development of public human resources and have appeared in such journals as Public Performance Management Review, International Review of Administrative Sciences, Review of Public Personnel Administration and American Review of Public Administration, among others. Before joining the Wilder School, Jin worked extensively as a systems project consultant for a number of state government agencies in Florida, including the Department of Financial Services, Department of Health and Department of Children and Families.

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Stakeholders (continued)

Akhlaque Haque :

District III | Professor, University of Alabama—Birmingham ~ Akhlaque Haque is professor in the department of political science and public administration at the University of Alabama at Birmingham. He is the president of the Alabama Chapter of ASPA and serves on the SECoPA Board. Recently, he served as conference chair for the 2018 SECoPA, which was held in Birmingham. He is a long time member of ASPA and has held leadership positions with ASPA and NASPAA. He is a Fulbright Scholar and has been active in national and international development initiatives through his work on GIS and public policy, and is frequently sought for research counsel including as an expert panelist for a U.S. Congressional briefing. He recently finished his second term (2002-2005; 2017-2021) as editorial board member with Public Administration Review and, since 2015, has served as associate editor for Economic Development Quarterly. He served on the national advisory board of Data Management Task Force of NASPAA and currently serves on the NASPAA Research Committee. Haque studies the complex social nature of the human enterprise as it relates to information, technology, ethics and social justice, administrative decisionmaking and urban and rural population health. He is the author of Surveillance, Transparency and Democracy: Public Administration in the Information Age (University of Alabama Press, 2015). He received his Bachelor of Social Science from the University of Dhaka, Bangladesh, and his master's degree and PhD in urban and public affairs from Cleveland State University.

Kim Hoffman :

District III | Professor, Public Administration, University of Central Arkansas ~ Kim U. Hoffman directs the undergraduate public administration program and coordinates the departmental internship program. She is an active member in the Southeastern Conference for Public Administration (SECoPA), having served in various capacities including as president in 2017. She is part of a planning group working to revive ASPA's Arkansas Chapter. She teaches courses in public administration, state government and politics, intergovernmental relations and government budgeting. She also conducts workshops on the Arkansas budget process for government and nonprofit professionals through the Arkansas Public Administration Consortium. Prior to her academic career, she worked as a legislative fiscal analyst for the Arkansas state legislature. Her research interests lie primarily in state and local government budget processes and revenue systems. She has been published in American Review of Public Administration; Journal of Public Budgeting, Accounting, and Financial Management; State and Local Government Review; and Women and Politics. Hoffman also is the co-editor of the 2019 edition of Readings in Arkansas Politics and Government. She received her BS from the University of Central Arkansas and MPA from the University of North Texas. She holds a Ph.D. in political science from the University of Oklahoma.

Miriam Singer :

District III | President and Chief Executive Officer, Jewish Community Services of South Florida ~ Miriam Singer, as president and CEO of Jewish Community Services (JCS), is responsible for managing a human services agency providing care for those in need of life-sustaining safety net services. She is a Florida-certified negotiator, certified public procurement officer and holds a Lean Six Sigma Green Belt. She has served

as a site reviewer for NASPAA since 2016 and is a member of Florida International University's MPA Advisory Board. Her leadership includes 35 years in Miami-Dade County government, where she began her career as a social worker. She has broad experience in direct delivery, management and operations for human and business services, and has developed and implemented justice and community-based programs serving dual diagnosis (mental health and drug dependent) clients, victims of domestic violence and gang-involved youth. Singer is known for her dedication to public service and mentoring dozens of practitioners who have continued their service at the state and national levels. She served as the County of Santa Clara, California's first chief procurement officer (2018-2019), where she restructured the countywide procurement and contracting function, including the transition of more than 400 contracts for two newly acquired hospitals. With an annual budget of \$28 million and a staff of 192 personnel, JCS provides more than 40 programs that benefit residents throughout Miami-Dade and Monroe Counties. She has held volunteer board governance positions in professional and community organizations, including the Supreme Court of Florida's Commission on Fairness, Founding Chair; NIGP—The Institute for Governmental Purchasing, Board Member; U.S. Communities Advisory Board, Board Member; California Association of Public Purchasing Officials, Board Member; Coalition of Hispanic American Women, President; and South Florida Water Management District, Board Member. She holds a BA and MPA from the University of Miami.

J. Paul Blake :

District IV | Retired ~ J. Paul Blake, retired director of media and external relations at the Daniel J. Evans School of Public Policy & Governance at the University of Washington, is serving his fifth term on ASPA's National Council. His professional service includes three terms as president of ASPA's Evergreen Chapter. He is a member of the Endowment Board. He has chaired the Financial Management Committee and has served on the Governance Committee, the Ethics Committee—which revised the Society's Code of Ethics—and the Ethics and Standards Implementation Committee. A recipient of the Donald C. Stone Service to ASPA Award in 2016, he received a Chester Newland Presidential Citation of Merit Award at the 2017, 2018 and 2019 annual conferences. In 2013, the Evergreen Chapter awarded Blake a Lifetime of Public Service Award. As a member of ASPA delegations, he has presented papers in Japan and South Korea. He is a former member of the Advisory Board for the University of Washington Public Relations and Strategic Communications Certificate program. His past memberships include the International Association for Public Participation, the National Coalition for Dialogue and Deliberation, the Seattle Association of Black Journalists, the Black Heritage Society of Washington State, Tabor 100 and Blacks in Government.

Ana-Maria Dimand :

District IV | Assistant Professor of Public Policy and Administration, School of Public Service, Boise State University ~ Ana-Maria Dimand recently completed her Ph.D. in public affairs and a graduate certificate in public finance, procurement and contract management at Florida International University, Miami. Prior to her graduate studies, she served as a legal advisor for a central government organization in Buchar-

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Stakeholders (continued)

est, Romania, specializing in public procurement. Her research focuses on public management, government contracting, environmental policy, sustainability, innovation and collaborative governance.

Galia Cohen :

*District V | Assistant Professor and Director, Division of Public Administration, School of Criminology, Criminal Justice and Strategic Studies, Tarleton State University ~ Galia Cohen specializes in organizational development and human resource management and has more than 10 years of experience in teaching, training and consulting in the public sector. She conducts leadership development workshops and training programs for government employees across the United States. Her training topics include negotiation and conflict management, employee engagement, ethical use of power, effective communication and public speaking and more. She is an affiliated faculty member with the Institute for Law Enforcement Administration (ILEA) in Plano, Texas; the Law Enforcement Executive Program (LEEP) in Raleigh, North Carolina; and the USC Price Executive Leadership Development Program (ELDP) in Los Angeles, California. She serves on multiple advisory boards including the Institute for Law Enforcement Administration (ILEA) and the Richardson (Texas) Police Department Training Academy. She also is the book review editor for the premier journal in public administration, *Public Administration Review* (PAR). She holds a Ph.D. in public administration from the University of Texas at Dallas and her BA and MA in organizational sociology from Bar-Ilan University, Israel. She has published peer-reviewed articles and book chapters and her research interests include law enforcement collaboration, strategic human resource management, organizational culture and public safety administration.*

Rex Facer, II :

District V | Associate Professor, Brigham Young University ~ An ASPA member since 1992, Rex Facer has been an active ASPA member in a variety of ways through the years. He served on the Section on Personnel Administration and Labor Relations' (SPALR) leadership team from 2003-2012 and ASPA's Finance Committee from 2007-2012. He also co-chaired ASPA's Strategic Imperative Group 2 from 2011-2012, was chair of the Founders Fellows and Mentoring efforts (2012-2013), a member of the ASPA 75th Anniversary Commission (2012-2014) and a member of ASPA's National Council (2013-2014 and 2018-present). He has been recognized for his service to ASPA as a recipient of the Chester Newland Presidential Citation of Merit multiple times. Facer is associate professor at Brigham Young University, where he teaches in the MPA program. He was appointed by President Barak Obama to the Federal Salary Council in October 2010 and served until December 2017. He also served on NASPAA's Commission on Peer Review and Accreditation (COPRA) from 2009-2013, including a year as chair, as well as on the Advisory Board of the Astana Civil Service Hub (May 2013-present). He has lectured, consulted, taught and presented research around the world. His research has focused on public sector pay, alternative work schedules, municipal annexation and local public finance. He received his PhD from the University of Georgia.

Aziza Zemrani :

District V | Associate Professor, University of Texas—Rio Grande Valley ~ Aziza Zemrani is originally from Morocco, where she was given an excellent undergraduate education for

more than a decade. She held jobs in a variety of top level positions including division chief at the Directorate of Executive Training. She also had the great fortune to work on development projects with USAID, including capacity building for Moroccan institutions. Through this association, she had the chance to attend the University of Pittsburgh Graduate School of Public and International Affairs (GSPIA) for her Master of Public Administration. Because of GSPIA, Zemrani started her academic career in public administration and got her Ph.D. from Southern University in Baton Rouge, La. She is now an associate professor and associate chair of public affairs at the University of Texas—Rio Grande Valley, where she is in charge of its online MPA program. Given her international background and involvement in international public administration conferences, her primary research interest is building better relationships in public administration, especially focusing on cultural competency. Her professional involvement in ASPA has been a remarkable experience. She joined ASPA at GSPIA when she was an MPA student. Since then, she has joined and served on the boards of different Sections and served as President of COMPA, and is currently the chair of SPOD. She has been active internationally as well, with the honor of being a rapporteur for the International Institute of Administrative Sciences (the international equivalent of ASPA).

Pan Suk Kim :

*International Director | Professor of Public Administration, College of Government and Business, Yonsei University ~ Pan Suk Kim was dean of the College of Government and Business and is professor of public administration in the College of Government and Business at Yonsei University, South Korea. He served as Minister of Personnel Management (MPM) of the Republic of Korea (2017-2018) and a Secretary to the President for Personnel Policy in the Office of the President of the Republic of Korea (2003-2005). He served for ASPA in various capacities including: National Council member; Chair of the Section on Professional and Organizational Development and board member of the Section on International and Comparative Administration. He has (co)authored several books and published more than 200 refereed articles in Korea and overseas. He was a deputy editor of the *International Review of Administrative Sciences*; the Editor in Chief of the *Asian Review of Public Administration*; and the Editor in Chief of the *International Review of Public Administration* and the *Korean Policy Studies Review*. He currently serves on the editorial boards of major international journals and has received several ASPA awards including the International Public Administration Award, the Donald C. Stone Service to ASPA Award and the Fred Riggs Award. He received his doctoral degree from American University in Washington, DC and was on the faculties of Austin Peay State University in Tennessee and Old Dominion University in Virginia. He has been a Fulbright Visiting Scholar at Georgetown University; a Visiting Scholar in Residence at American University; and a Visiting Scholar at the George Washington University. He is an elected fellow of the National Academy of Public Administration (NAPA) and a member of the International Civil Service Commission of the United Nations (ICSC).*

Kayla Schwoerer :

Student Representative | Doctoral Candidate, Rutgers University—Newark, School of Public Affairs and Administration ~

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Kayla Schwoerer has been an ASPA member since starting her Ph.D. program in 2017, serves as a board member for its Section for Women in Public Administration and is chair-elect for the Students and New Administration Professionals Section. She also was selected as the Section on Science and Technology in Government's first fellow for 2020-2022. Her research focuses on transparency and citizen attitudes toward government as well as the role of science, technology and innovation for enhancing governance and social equity. She plans to defend her dissertation in Spring 2022, examining how governments can more effectively communicate the evidence informing evidence-based policy in order to increase citizen engagement in climate action. She earned her bachelor's degree from Texas Tech University and her MPA from Arizona State University.

Patricia Robertson :

COMP Representative | Associate Professor, Southern University at New Orleans ~ In addition to her teaching role, Patricia Robertson provides consulting services to nonprofit organizations, small businesses and churches, and free financial training to the community twice a year. She also is the founder and director of the nonprofit organization, Caring About New Orleans Community Development Corporation, Inc. (CANO CDC), which provides educational programs to disadvantaged children in New Orleans. Programs include an annual Math Camp, Back to School giveaway and annual scholarships to high school students. She is very involved in her church, serving as president of Missions Department. She has served as board member, outreach director, choir member, Sunday School teacher and New Members coordinator. She is a chaplain for the women's prison in New Orleans. She also serves as board member to several community organizations and has been the recipient of many awards, the most recent being ASPA's 2017 Equal Opportunity/Affirmative Action Exemplary Practice Award. She was also awarded Who's Who among Black Business Women in 2003. Robertson holds a BS, and MBA and a PhD in public policy.

ASPA Staff**Phillip Carlisle :**

Director of Strategic Development and Advancement ~ Phillip Carlisle joined ASPA in 2017 as its membership coordinator and was promoted to membership manager, where he provided excellent customer service to ASPA members while helping the organization reach its recruitment and retention goals. In his current position, Carlisle now works to cultivate relationships with donors and partners in relation to ASPA's fundraising efforts. He provides logistical support to ASPA's executive director and oversees some of the Society's most exciting programs—the International Young Scholars Workshop and the Founders' Fellows Program. Prior to joining ASPA, Carlisle served in administrative roles at Albion College, Columbia University and Brandeis University. In those positions, he provided logistical and fundraising support for graduate conferences at Brandeis and served as chairman of the budget committee for two consecutive years. Carlisle received his MA in English and Women's, Gender and Sexuality Studies from Brandeis University; and his BA from Albion College.

Karen E. T. Garrett, CAE :

Chief of Communications, Marketing and Membership | PA TIMES Managing Editor ~ Karen E. T. Garrett began working for the American Society for Public Administration, the largest

and most prominent professional association for public administration, in October 2015, where she serves as the Chief of Communications, Marketing and Membership. She has almost 20 years of association management expertise, previously serving as Senior Director of Marketing for the Direct Selling Association. She is responsible for all of ASPA's communications and marketing activities, membership recruitment/retention, Chapters and Sections relations and website administration, as well as serving as the managing editor of PA TIMES magazine and PA Times Online. Garrett's career began at the Direct Selling Association in 2001, where she served in administrative capacities before being promoted to a variety of management roles within the communications department. She has further developed her expertise at ASPA, serving more than 10,000 public servants through its mission of advancing excellence in public service. Specific accomplishments have included expanding ASPA's public voice to a broader range of constituents through a range of marketing efforts; professionalizing membership outreach efforts and engaging with constituencies to promote ASPA as a valued society of choice; amplifying its online presence through a polished website and active social media engagement; and more. Garrett received her BA from American University in 2001 and her CAE from ASAE: The Learning Center in 2019.

Amy Omang :

Conference Manager and Member Services Specialist ~ As Conference Manager, Amy is primarily responsible for the management, coordination, and logistical aspects of the annual conference education sessions, and works as the liaison with the program committee in the selection of conference sessions. She also works with the ASPA Director of Professional Development in providing general conference support, and works with the development and execution of ASPA's webinar sessions. She previously worked as a consultant to ASPA for nine years. Before coming to ASPA, she worked as the Director of Meetings and Education with the American Staffing Association. She has worked for and with various trade and non-profit associations, as well as state government projects. She brings seventeen years of conference, education and nonprofit experience to ASPA. As the Member Services Specialist, Amy provides chapter and section administrative support, event registration, database quality control and reporting, and assists with committee and leadership assignments. Amy has a B.B.A. degree in Accounting and Finance from the University of Portland. She is a board member of Komen Montana, and is active with various community organizations including Family Promise, and Big Brothers and Big Sisters.

Lexie Tyson :

Membership Coordinator ~ Lexie Tyson joined the American Society for Public Administration in June 2019 as its membership coordinator. She provides support to ASPA members to ensure they can make of the most of their membership, while also helping with recruitment efforts to continue to grow the association. Previously, she worked as an assistant for Cat Eye Productions, a digital marketing video production company. While there, she coordinated logistics for a range of client projects, standardized marketing materials and helped build new databases for company as it developed. She graduated from American University with a BA in Film and Graphic Design.

Vision

Excellent public services

Mission

Advancing excellence in public service.

Values

Accountability

Performance

Professionalism

Ethics

Social Equity

1. Promotion

Promote the value of joining and elevating the public service profession.

Stakeholder(s)

Public Service Professionals

1.1. Ethics & Integrity

Promote ethics and integrity in public service and governance

ASPA promotes ethics and integrity in public service and governance worldwide. ASPA's Code of Ethics exhorts members to adhere to ethical principles while working in the field of public service. Through membership in ASPA's Section on Ethics and Integrity of Governance, members can access a variety of resources including ASPA's ethics journal, Public Integrity.

1.2. Social Equity

Promote dialogue on social equity issues in all areas of public service

ASPA promotes dialogue on social equity issues in all areas of public service including public budgeting, government hiring practices, diversity in academia and more. Additionally, each year at the Annual Conference, ASPA hosts the Gloria Hobson Nordin Social Equity Award Luncheon, where it honors a public administrator who has distinguished him or herself in achieving fairness, justice and equity in government.

2. Connections

Build bridges among all who pursue public purposes at home and internationally.

2.1. Chapters

Provide opportunities for our members to advance their careers by becoming involved in their local public administration community

Our value of professionalism is promoted through Chapters, through which members have an opportunity to advance their careers by becoming involved in their local public administration community.

2.2. Topics

Support topic-based Sections focusing on finance, budgeting, human resources, health and human services, ethics and more

Members also gain exposure to major public service issues by joining ASPA's topic-based Sections. These Sections focus on finance, budgeting, human resources, health and human services, ethics and more.

2.2.1. Conferences & Professional Development

Host conferences and other professional development activities

Sections provide additional networking opportunities through conferences and other professional development activities.

2.2.2. Awards & Scholarships

Make awards and offer scholarship opportunities

They also have a variety of award and scholarship opportunities.

3. Professional Development & Networking

Provide networking and professional development opportunities to those committed to public service values.

3.1. Management

Move toward performance-based, results-driven management

Stakeholder(s):

Center for Accountability and Performance :

ASPA's Center for Accountability and Performance addresses the requirement for all levels of govern-

ment to move toward performance-based, results-driven management, through education, training, advocacy, technical assistance, resource sharing and research.

3.2. Publications

Provides publications for our members

Additionally, ASPA provides three publications for its members:

- PA TIMES is a quarterly magazine focusing on issues in public management and the best practices in the field of public administration. Its twice-weekly online supplement can be viewed at www.patimes.org.
- The Bridge is ASPA's biweekly newsletter that details the organization's latest news and current news in the public administration community.
- Public Administration Review (PAR) is ASPA's premier professional journal. It is a bimonthly publication that links theory and public management practice together.

4. Innovation

Achieve innovative solutions to the challenges of governance.

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