

About NCPP

The National Center for Public Performance (NCPP) is a research and public service center at Suffolk University's Institute for Public Service. Devoted to improving performance in the public and nonprofit sectors, NCPP was founded in 1974 to serve as a vehicle for the study, dissemination and recognition of performance measurement initiatives in government. Previously located at Rutgers University, NCPP is directed by Professor Marc Holzer; Mallory Sullivan, Managing Director; Dr. Andrew Ballard, Conference Program Coordinator.

In addition, NCPP specializes in research and teaching in the engagement of citizens and, through the generous support of The Sloan Foundation, has been able to undertake research and teaching in citizen-driven government performance, develop curricular resources and deliver online training for public managers.

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National Center for Public Performance (NCPPE)

Stakeholder(s):

Institute for Public Service

Sawyer Business School

Suffolk University

The Sloan Foundation

Public Sector

Nonprofit Sector

NCPPE Team

Professor Marc Holzer, Ph.D. :

NCPPE Executive Director — A distinguished professor at Suffolk University's Institute for Public Service and former founding dean of the School of Public Affairs and Administration at Rutgers University, Dr. Holzer is a prominent international leader in the field of public administration, and has been recognized by many international public management leadership organizations, including the Chinese Public Administration Society, the Korean Association for Public Administration, the European Group on Public Administration, and the United Nations. Dr. Holzer is a past president of the American Society for Public Administration (ASPA), and founded the Northeast Conference on Public Administration and the ASPA's Sections on Korea, China, and Humanities/Arts. He is a fellow of the National Academy of Public Administration and of the World Academy of Productivity Science, and has been recognized with over 20 national and international awards for his contributions in the field of research, teaching, and service. He is a world-renowned author and lecturer, and currently chairs the ASPA Endowment supporting education in strong, effective, and ethical public governance.

Mallory Sullivan, MPA :

NCPPE Managing Director — Mallory Sullivan is Conference and Publications Coordinator at the Institute for Public Service at Suffolk University, where she also earned a Master of Public

Administration degree. Prior to coming to Suffolk, Mallory worked in municipal government and nonprofit development. Her career in public service began following completion of her undergraduate degree at Stonehill College, when she embarked on two terms of AmeriCorps national service in rural communities in Montana and Virginia. Mallory is a member of several Boston-area community groups focused on housing and social justice. Her main research interests are in public service motivation and land use and transportation planning.

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Mission

To improve performance in the public and nonprofit sectors

1. Performance Measurement

Measure performance

Stakeholder(s)

Government

1.1. Studies

Study performance measurement initiatives in government

1.2. Information

Disseminate information about performance measurement initiatives in government

1.3. Recognition

Recognize performance measurement initiatives in government

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2. Engagement

Engage citizens

Stakeholder(s)

Citizens

2.1. Research

Undertake research in citizen-driven government performance

2.2. Teaching

Undertake teaching in citizen-driven government performance

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3. Training

Train public managers

Stakeholder(s)

Public Managers

3.1. Resources

Develop curricular resources

3.2. Delivery

Deliver online training for public managers

Administrative Information

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